

State of Dentistry during COVID-19

June 8, 2020



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Executive Board, SCCDS

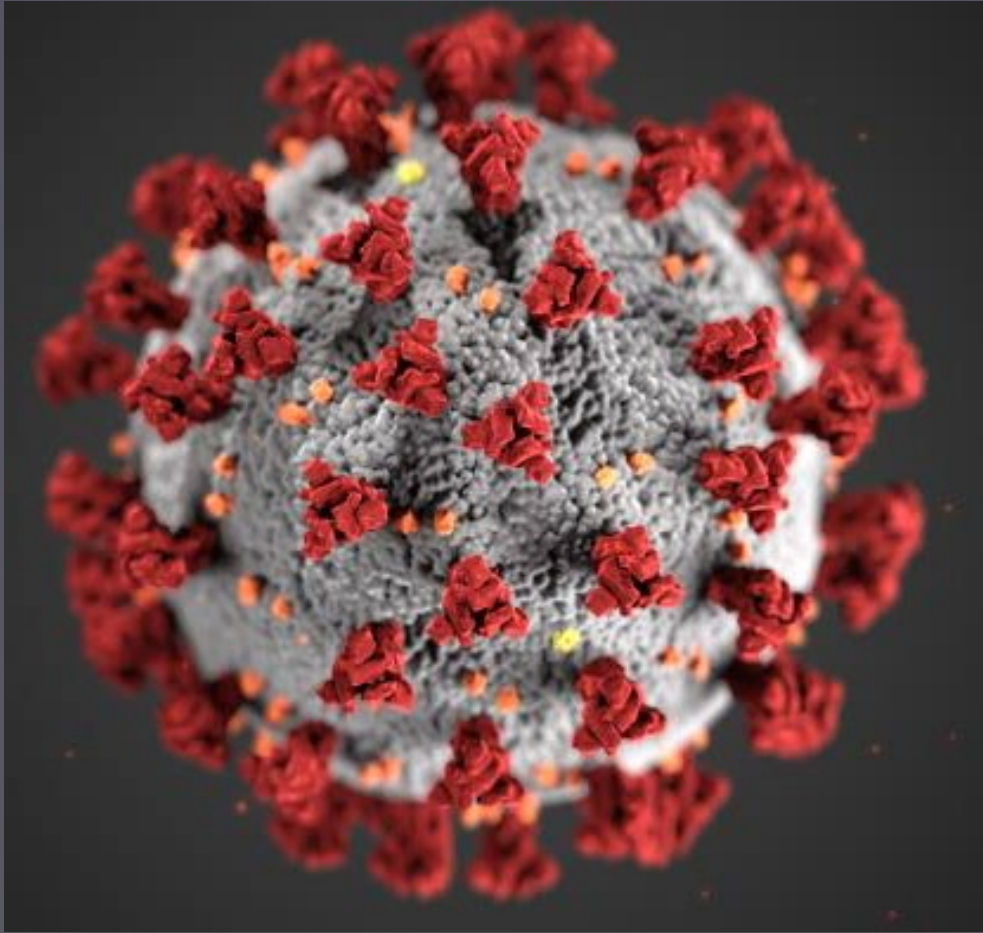
Government Affairs Council, CDA

Chair, Collaborative for Oral Health, SCC

sccds.org/covid19
sccds.slack.com



Dental – Essential Service



COVID-19 Response Efforts

- Followed all Local, State and CDC guidelines
- Continue to provide emergency and telehealth dental services
- Outreach to SCCPHD to offer assistance for County's emergency surge response
- Donation of PPE to SCC EOC/PHD
- Development of COVID-19 Task Force
- Communication with State Office of Oral Health, Dental Director and CDA

Patient and Community Support

COVID-19 Response Efforts



- Working with County Supervisors staff, Communications, Counsel and Executive's office to provide feedback on SCC website regarding dental practice
- Sharing information with dentists through webinars, town hall meetings and SLACK
- Working with County EOC to distribute essential PPE (N95 masks, surgical masks, and face shields) to dentists

Back to Practice Resources



COVID-19 Response Efforts

Free resources and training released by CDA and ADA to reopen practices and implement CDPH and CDC guidance including:

- PPE/infection control training videos
- Respirator fit testing resources
- Patient screening tools
- Sample office workflow modifications
- Office supply lists
- Sample patient correspondence/messaging

Office Protocols – Focus on Safety



Re-opening and Expanding Services

- Patient Management
- Facility and Equipment Considerations
- Administrative Controls and Work Practices
- Monitoring and Managing Dental Healthcare Personnel
- Universal Source Control, Education and Training
- Environmental, Infection and Engineering Controls
- Sterilization and Disinfection
- Personal Protective Equipment (PPE) and Strategies to Optimize Supply

Reliable and plentiful PPE is essential for safe dental care

Needs

- Procuring and distributing PPE
- Stable supply chain
- Many thanks to SCC EOC for providing PPE to dental practices
- State issued PPE for CDA to distribute, but supplies are limited and will be utilized quickly

got PPE?
Click Here for more information!

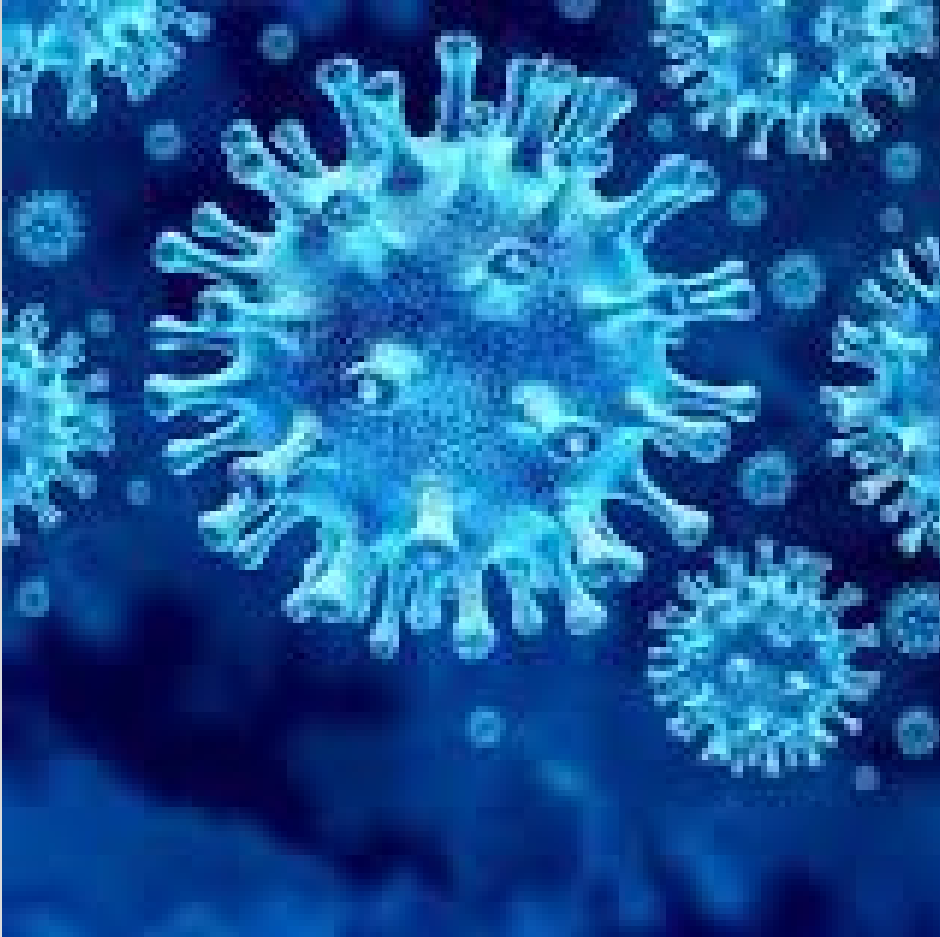
your safety is nothing to experiment with

Support – Financial and other resources

Needs



- Advocacy and political support for sustaining Prop 56 and Denti-Cal funding
- Increasing scope for teledentistry visits and reimbursements
- Reliable and accessible testing in dental offices to improve access and safety
- Funding to FQHCs and clinics for installing & upgrading engineering controls such as HVAC systems and negative air pressure rooms
- Assistance with childcare and housing due to expansion of working hours & days to accommodate new workflow requirements and increased number of patients

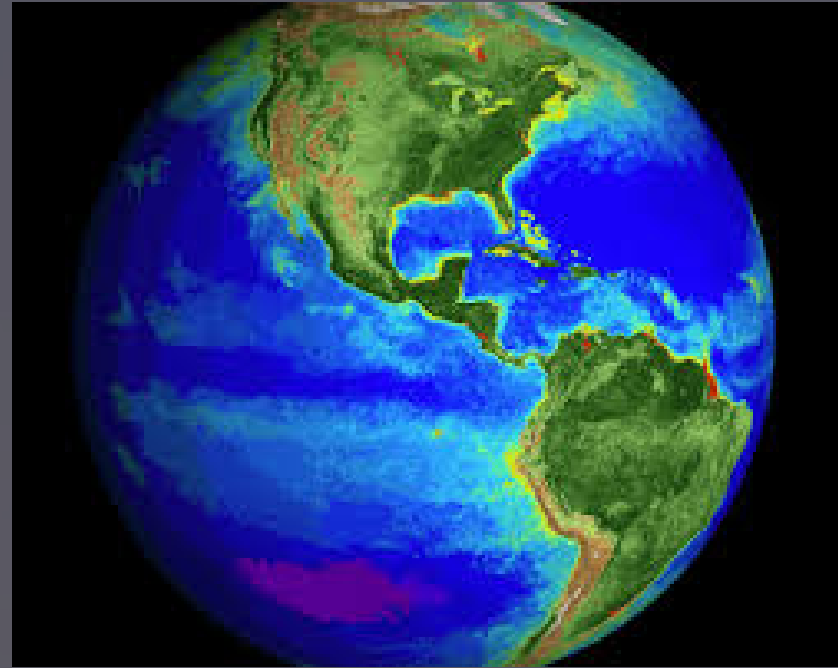


Resources

- CDPH Dental Guidance
<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Guidance-for-Resuming-Deferred-and-Preventive-Dental-Care--.aspx#>
- CDC's Coronavirus (COVID-19) website
<https://www.cdc.gov/coronavirus>
- CDA Back to Practice Resources
<https://www.cda.org/Home/Practice/Back-to-Practice>
- SCCDS COVID-19 Resources
<https://sccds.org/coronavirus-covid-19-crisis-resources>

Thank You!

thank
y  u



**QUESTIONNAIRE RELATING TO THE ECONOMIC RECOVERY
PHASES OF COVID-19 AND PLANS, GUIDELINES, AND NEEDS
RELATIVE TO THE SAFE OPENING OF BUSINESSES AND OTHER
INSTITUTIONS**

**Company/Organization Name: Shakalpi Pendurkar DDS, MPH, FICD,
FACD (SCCDS, CDA)**

Industry/Sector: Healthcare/Dentistry

Date: 6/04/2020

1. Are you open or partially open? **YES**
 - a. Are you an essential business? **YES**
 - b. Are you open under an exception such as: **NO**
 - i. Outdoor Business?
 - ii. Pickup/Delivery?
 - iii. Curbside Retail?
 - iv. Food Distribution?
 - c. Have employees and customers cooperated with the health safety protocols? **YES**
 - d. To your knowledge, have employees or customers become infected with COVID-19? **NO**

2. How many of your activities can be moved outdoors? **Patient temperature checks and symptom screening prior to dental care. Dental screenings and fluoride varnish applications with modifications and adaptations.**

3. For indoor activities:
 - a. How can social distancing be maintained at points of ingress and egress, where people normally cluster?

Patients can wait in their cars until their appointments and avoid use of the waiting room. Appointments can be staggered.
 - b. How can employees and visitors be protected from transmission of the virus (e.g., no-touch temperature checks, hand sanitizer, masks, and face shields)?

Temperature checks/symptom screenings, required mask wearing, staff wear PPE, hand sanitizer/hygiene posters conspicuously placed.

- c. How will Personal Protective Equipment (such as face covering and gloves) and hand sanitizer be provided before entry?

Patients will be required to wear masks upon arrival or be given a mask

- d. Can the times of activities be staggered to reduce the amount of people gathered at any one time?

YES

- e. Can customers make appointments to gain entry while inside capacity is restricted?

YES

- f. How can social distancing be maintained inside your premises?

Waiting room usage is eliminated, patients will wait in their vehicle before being brought into the office, barriers are installed at reception, appointments are staggered and spaced out.

Signs posted in the office with floor markings for patients. Employees will wear appropriate PPE at all times.

- 4. What is your plan to acquire and distribute Personal Protective Equipment (like masks and gloves) and testing to your employees?

PPE is already required in dental offices; dental team is adhering to new PPE guidance issued by CDPH on May 7, 2020 as well as CDC guidelines.

- 5. How can you adapt to accommodate different size gatherings that may be allowed by the Public Health officer? (Smaller gatherings are likely to be allowed before very large ones.)

Number of patients seen at any one time will be reduced and staggered to minimize patient congregation inside and out of the dental office. Staff will not be allowed to congregate in break rooms or staff lounges.

6. To meet the need for possible contact tracing, how would you maintain lists of employees and visitors with their contact information for contact tracing? (It is understood that lists of attendees would only be provided in the event of an infection that needed to be traced, and then only to public health personnel trained in medical confidentiality.)

Rigorous daily screening of staff/patients will provide detailed information for contact tracing. Logs are being maintained.

7. In order to assist safe and productive re-opening, what are your needs relative to:
- a. Regulation? Access to reliable and legitimate PPE, infection control materials
 - b. Licensure? Ability to obtain sufficient CE courses for renewal.
 - c. Childcare? Employees must have access to childcare in order to come into dental office; on-site childcare is not appropriate.
 - d. Housing? Employees must be able to maintain housing if working at reduced capacity due to COVID-19.
 - e. Digital Inclusion? NA
 - f. Commute-Free Working? NA

8. If you have been opened or partially opened, what challenges have you experienced?

Access to PPE, reliable and affordable rapid testing, billing for additional PPE, obtaining federal grants through PPP and EIDL.

9. If you have been opened or partially opened, how has the community's adherence and response to the COVID health safety protocols been?

Patients and the community are very appreciative of all the safety protocols that being followed in dental offices. They are pleased that they are able to access services again.