

# June 5 – Board of Supervisors Special Hearing

Dan Phan – Restaurant Owner – Paper Plane / Original Gravity  
/ Miniboss / SuperGood Kitchen

# Current Challenges in Restaurant Industry and How to Recover

- Economic Challenges
  - Large scale shift to “Work From Home”
  - No conventions, tourism or business travel
  - SJSU Closure both students and office workers
  - Covid-19 related social distancing measures
  - Federal Aid Slashed from \$2 Million to \$150,000 per business
  - PPP designed only for two months of aid
- Consumer Confidence / Safety Challenges
  - Having our customers feel safe re-entering public spaces
  - Having employees feel that they’re working in a safe environment
- Rebuild a better “Normal”
  - Once we are able to begin re opening - rebuild our core services so that they can work in synergy to rebuild our economy even better than before
    - Housing Crisis
    - Homeless Crisis
    - Remove Complexity and Barriers to Creativity
- Restaurants are a vital part of culture and community for our region

# Specific Recommendations to Government and Regulatory Agencies

- Federal Government
  - EIDL
    - Restore \$2 Million Dollar Maximum Loan Amounts from unofficial \$150,000 cap
  - PPP
    - Less restrictions on use of funds. (An approved bill waiting to be signed into law)
- Mayor's Office
  - Guidelines
  - Outreach
  - Protection from liability
  - Bold Leadership
  - Street Seating / Block Parties
- Department of Environmental Health
  - Expedited Approval
  - Targeted Covid Alteration Approvals
  - Support Multi-Use of Space
  - Guidelines on Safe Operations
  - Staff Safety

# Specific Recommendations to Government and Regulatory Agencies

- Public Works
  - Street Closure for Seating
  - To-Go Windows
  - Sidewalk Seating
  - Parklets
  - Curbside
- County Assessors Office / County & City Taxes
  - Rent Relief
    - Incentivize landlords to subsidize restaurant and small business tenants' rent
    - Provide property owners direct property tax reductions based on their documented rent subsidy to their commercial restaurant and small business tenants
  - Tax Relief
    - Determine what other temporary suspensions of specific property taxes, fees and assessments can be provided to property owners that can be passed on to small business tenants.