

San Jose Earthquakes

June 8, 2020



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<https://www.questdiagnostics.com/home/>



Introduction



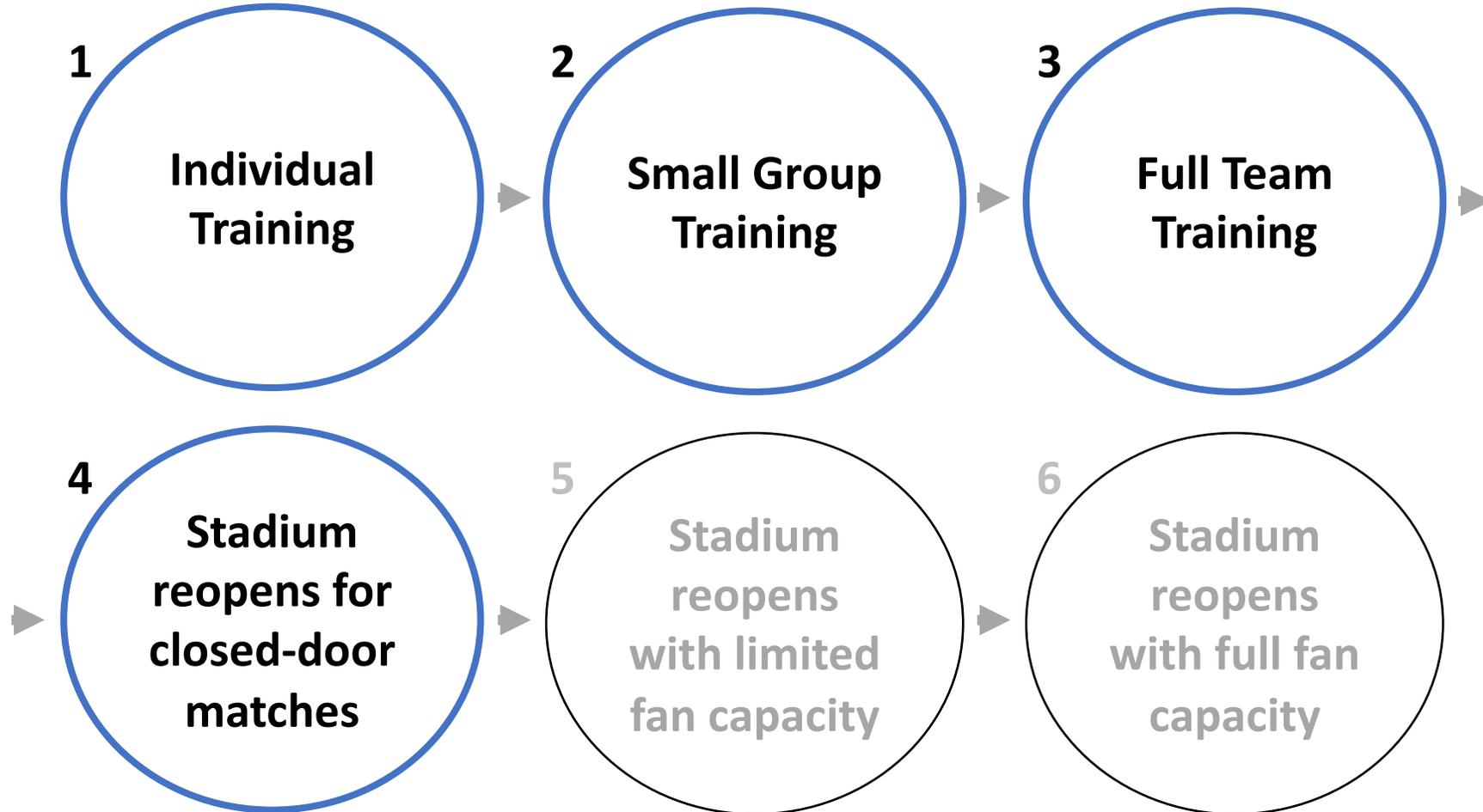
Guiding Principles

The San Jose Earthquakes and Earthquakes Stadium are proud to be important community assets for the people of Santa Clara County. As we work to develop our return to training protocols and reopening plan for the stadium, we are focused on three-core guiding principles:

1. Prioritize the **health and safety** of players, coaches and staff
2. Commit to **work collaboratively** with county health officials and all other venue stakeholders
3. Enact **best practices** from venues around the country and globe



A Phased Approach



Return to Training





Basic Training Protocols



Return To Training Protocol

- Any return to training shall continue to be subject to State and County guidance as well as CDC.
- Phase 1 and Phase 2 are **Voluntary** for all players
 - At home workouts are still required
 - Players will have **No Access** to the indoor facilities
 - Exceptions are those who need Rehabilitation
- Phase 3 Full Training is resumption of “new normal” practice
 - Players will have access to indoor facilities
 - Testing will be mandated for all essential personnel who will be present



Essential Personnel

1. Coaches
2. ATC/Kinesiologist
3. Equipment Managers
4. Performance Coaches
5. Players – MLS Contracts only
6. Two (2) Media Members



Hygiene Protocol

- ATCs will oversee Hygiene Practices in accordance with CDC Guidelines and under CMO supervision
- Continue to educate players and essential personnel about proper hygiene measures that include but not limited to:
 - Face mask usage
 - Hand washing
 - Social Distancing
- Training field access limited to essential personnel only
- Setup Screening/Sanitation Station
 - Temperature Screening
 - Hand Sanitizer readily available
 - Obtaining Standardized Screen Assessment (SSA) questionnaire
 - Will implement on Kitman Labs to further reduce contact.



Hygiene Protocol

- Maintain regular cleaning and disinfection of equipment and surfaces after each use (doors, gates, etc.)
 - To decrease excessive cleaning, we shall keep doors and gates open for the players to enter and exit, reducing the need to touch surfaces.
- Regularly sanitize equipment after each usage before the next player uses the respective equipment.
- Medical staff is to wear masks when working closely with all athletes and using gloves when necessary. Making sure to replace after each encounter.
- Only those who need treatment or rehab will be allowed in the Athletic Training Room



Movement Tracing

- MLS is asking all clubs to maintain a log of Player Movement outside of their homes
- Players shall keep a record of where they go outside of their homes (Outdoor workouts do not count), including but not limited to:
 - Examples
 - Grocery Store
 - Pharmacy
 - Doctor Office
 - Restaurants (Pick Up only)
- The club should be able to provide this information to the League Office
- Will be done via Comment Section of Kitman Labs Daily Questionnaire
- For essential personnel, a Google Sheet will be created and utilized



COVID-19 Emergency Action Plan

- Medical/Training Staff
 - Dr. Richard Gayle – Chief Medical Officer
 - Dr. Daniel Ouyang – Primary Care Physician
 - Derek Lawrence – Director of Health and Performance
 - Manny De Alba – Assistant ATC
 - Brendon Taguinod – Assistant ATC
- Emergency Equipment Location
 - Athletic Training Room or Sideline during Practice
 - AED and Splints
- Visitor Locker Room will be utilized as self-isolation room if needed.
- Medical Staff will utilize N95, gown, and gloves when evaluating potential COVID-19 cases. Making sure to use new ones for each suspected case
- Players who have left market during quarantine will be required to do a 14-day isolation



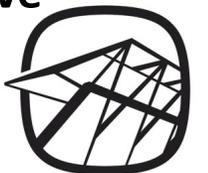
COVID-19 Emergency Action Plan

- Monitoring for infections
 1. All players and essential personnel will obtain antibody test to discover any unforeseen exposures
 2. COVID-19 PCR tests will be done 3-5 days prior to Full Team training
 - Not necessary for Individual Training Phase or Small Group Phase
 - This test will be repeated based on access from our local healthcare system, ensuring tests are reserved for those who need it first. (Healthcare workers, Frontline workers, and symptomatic patients)
 3. Daily temperature checks
 - If anyone is above 100F they will be referred to our Primary Care Physician, Dr. Ouyang for an evaluation and test if COVID-19 is suspected



COVID-19 Emergency Action Plan

- Players will be subjected to interim physicals and uploaded to EMR
 - Including but not limited to:
 - Reporting new injuries and illness
 - Completing Standardized Screening Questionnaire (SSA)
 - Vitals including temperature
 - Limited Physical exam directed by interim physical
- Players and essential personnel will be subjected to COVID-19 testing
 - 2 PCR or Saliva Tests within 24 hours of one another, no more than 72 hours prior to training
 - 1 Antibody Serology Test (repeated every 3 months)
- Players will only be cleared if they pass their physical AND come back negative
- Tests will be provided by Quest Diagnostics via Sutter Health (Team health care provider)
- Once full training begins, we will test 3x/week (Monday/Wednesday/Friday)
- Essential personnel will be allowed to continue participation as long as they continue to test **negative**



COVID-19 Emergency Action Plan

- If a Player or staff member tests **positive**, the individual will be isolated. The isolated individual will be tested again at least twenty-four (24) hours later to ensure the result was not a false positive.
- The league will be notified immediately (Dr. Margot Putukian/Natalie Akula/Kyle Sherry) and information will be entered into [COVID-19 Tracker](#)
- Local Health authorities will be notified immediately
- All close contacts will be tested immediately. Contact tracing will be performed and will be the responsibility of the Club's COVID-19 Task Force and local authorities.
- If any concerns are raised through the PCR/Saliva testing, the questionnaire and/or temperature assessment, the individual will not be permitted to participate in training or matches.



COVID-19 Emergency Action Plan

If an individual is **asymptomatic**, there are two (2) options to return to activity:

1. Test-based Option

- Do not develop any new symptoms;
- Receives two (2) negative PCR tests at least twenty-four (24) hours apart;
- Undergoes required cardiac screening tests (high sensitivity troponin, ECG, echocardiogram) (for Players); **and**
- Is cleared by his/her Club medical staff.

2. Time-based Option

- Ten (10) days have passed since the date of the first positive test, assuming no new onset of symptoms;
- Undergo required cardiac screening tests (high sensitivity troponin, ECG, echocardiogram) (for Players); **and**
- Is cleared by his/her Club medical staff.



COVID-19 Emergency Action Plan

If an individual is **symptomatic**, there are two (2) options to return to activity:

1. Test-based Option

- The individual has had resolution of fever without the use of fever-reducing medications;
- Improvement in respiratory symptoms;
- Receive two (2) negative PCR tests at least twenty-four (24) hours apart;
- Undergo required cardiac screening tests (high sensitivity troponin, ECG, echocardiogram) (for Players); **and**
- Is cleared by his/her Club medical staff.

2. Symptom-based Option

- At least seventy-two (72) hours have passed since recovery (defined as resolution of fever (not on fever reducing medications)), and improvement of respiratory symptoms;
- At least ten (10) days since symptoms first appeared;
- Undergo required cardiac screening tests (high sensitivity troponin, ECG, echocardiogram) (for Players); **and**
- Is cleared by his/her Club medical staff.



COVID-19 Emergency Action Plan

- The Club's Chief Medical Officer will consult with League medical department to decide the best approach to clear the Player for return to play.
- After returning to work the individual must always wear a facemask while in the facility until all symptoms are completely resolved or at baseline. A facemask instead of a cloth face covering should be used for source control during this time period while in the facility.
- Individuals should self-monitor for symptoms and seek re-evaluation from occupational health if respiratory symptoms recur or worsen.
- The Club will work with the local public health department to perform contact tracing for all close contacts of the infected person and immediately conduct PCR/Saliva testing for any Player or staff member who is a close contact of the infected person.
- If any concerns are raised through the SSA, temperature or PCR/Saliva testing, the individual will not be permitted to participate in practice or training.



COVID-19 Emergency Action Plan

- Each individual who is a close contact of a person who tests positive for COVID-19 will be subject to the following:
 1. Each individual will be required to quarantine until the results of his/her PCR test are available.
 2. Any Close Contact who tests **negative** for an active infection may continue to train and participate in matches subject to the following:
 - The Player will be required to complete daily health questionnaires to determine if they have any COVID-19 symptoms
 - The Player's temperature will be checked and recorded three (3) times a day; **and**
 - The Player will undergo repeat PCR testing no earlier than twenty-four (24) hours later such that he is tested on days two (2), four (4), six (6), eight (8), ten (10), twelve (12) and fourteen (14) following their contact with the confirmed case.
 - These individuals will wear a surgical mask at all times except during training or match play and practice social distancing.



COVID-19 Emergency Action Plan

- Any Player or staff considered to be in a high-risk category for severe illness related to COVID-19 will not be permitted to participate in Phase 3 unless cleared by his/her Club's Chief Medical Officer.
- High-risk individuals currently include:
 1. People 65 years and older
 2. People who live in a nursing home or long-term care facility
 3. People with chronic lung disease or moderate to severe asthma
 4. People who have serious heart conditions
 5. People who are immunocompromised
 - Many conditions can cause a person to be immunocompromised, including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications
 6. People with severe obesity (body mass index[BMI] of 40 or higher)
 7. People with diabetes
 8. People with chronic kidney disease under going dialysis
 9. People with liver disease



Phase 1: Individual Training



Phase 1: Individual Training

- There are three main components to the Individual Training Protocol
 1. Prior to Departure
 - Questionnaire
 - Face Mask
 - Restroom
 - Training Gear
 2. Upon Arrival to the Field
 - Social Distancing
 - Hand Sanitation
 - Temperature Check
 3. After Training Has Concluded
 - Clean equipment when necessary
 - Hand Sanitation
 - Player Movement Log



Phase 1: Individual Training – Prior to Arrival

- Players will fill out SSA questionnaire each day as part of their Wellness Questionnaire on Kitman Labs
- Leave the house with a Mask (do not drive with a mask on)
- Players are to wear their training gear to the facility
 - This will be given to them prior to the start or their first day on arrival
 - Equipment items such as balls and cones will be provided at this time (or at the field when they arrive)
- Players are to use the bathroom at home as Indoor Facility Access will not be allowed.
- Workouts will be given before their arrival
- Players will park in designated, clearly marked spots outside of Training Field and/or Stadium at their respective field designation



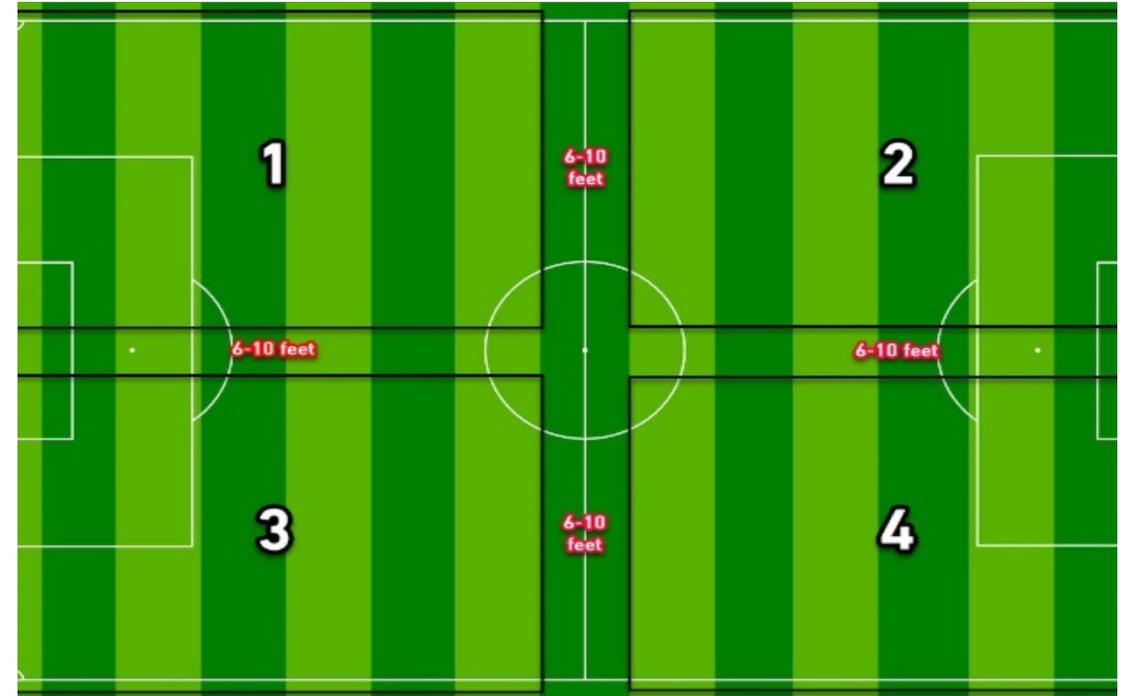
Phase 1: Individual Training - Arrival

- When exiting the car, players will put their mask on before approaching the Monitoring and Sanitation Station
- They will have their temperature checked and recorded while their questionnaire is reviewed.
 - **IF ANY CONCERNS ARE RAISED THROUGH THE SSA/TEMPERATURE ASSESSMENT THE INDIVIDUAL SHALL NOT ENTER THE FIELD AND WILL BE REFERRED TO APPROPRIATE MEDICAL STAFF MEMBER**
- In the event players arrive at the same time, they are to maintain social distance while waiting for their temperature checks
- Once they are cleared, they will be given their STATsport Pod and enter the training field, going to their designated area on the field



Phase 1: Individual Training - Training

- Each field shall be split into a max of four quadrants
- Individual water bottles/Body Armor will be provided to players as they enter the field.
- Quadrants will be separated 6-10ft to ensure social distancing is always maintained during their workouts
- Workouts will be given to the players electronically prior to arrival
- Only one player per quadrant at all times
- There will be **no passing** of balls from one player to another at any time
- In the event a players' ball goes into another quadrant, the player will enter if the other player maintains social distance of 10ft away



Phase 1: Individual Training - Training

- Essential Personnel at Training
 - Must fill out SSA prior to arrival
 - Use bathroom prior to arriving to training field
 - They will have their temperatures recorded as well
 - Will continue proper hygiene as outlined by CDC
 - Coaching staff may be on the field with players, maintaining social distance of at least 10ft and wear a face mask



Phase 1: Individual Training – After Training

- Any equipment that is used by one player will be disinfected by support staff before another player uses the equipment.
- Players shall place mask on while they leave their field, maintaining social distance from other players who have finished
- Players shall deliver STATsport pod to the Monitoring and Sanitation Station upon exit
 - Players may utilize Hand Sanitizer at this time before entering car
- Players will drop off water bottles at sanitation station to be cleaned. They will dispose of Body Armor bottles into the recycling bin
- Players will return home with all their training gear and maintain proper cleaning of it on their own



Phase 2: Small Group Training



Phase 2: Small Group Training

- There are three main components to the Small Group Training Protocol
 1. Prior to Departure
 - Questionnaire
 - Face Mask
 - Restroom
 - Training Gear
 2. Upon Arrival to the Field
 - Social Distancing
 - Hand Sanitation
 - Temperature Check
 3. After Training Has Concluded
 - Clean equipment when necessary
 - Hand Sanitation
 - Player Movement Log



Phase 2: Small Group Training – Prior to Arrival

- Players will complete SSA each day as part of their Wellness Questionnaire by Kitman Labs
 - **IF ANYONE ANSWERS YES TO ANY SSA, THEY WILL NOT BE ALLOWED TO TRAIN OR COME TO THE FACILITY AND WILL BE REFERRED TO PRIMARY CARE PHYSICIAN IMMEDIATELY AND COVID-19 EAP WILL APPLY**
- If anyone is ill or feeling sick, they will stay home and perform a Teledoc visit with PCP
- Leave the house with a Mask (do not drive with a mask on)
- Players are to wear their training gear to the facility
 - This will be given to them prior to the start or their first day on arrival
- Players are to use the bathroom at home as Indoor Facility Access will not be allowed.
- Players are to bring their own water bottles, already filled up too
 - Along with Body armor bottles as provided previously



Phase 2: Small Group Training – Prior to Arrival

- Water and Body Armor will be given to the players to cover their needs for all individual training sessions. They are to bring these items with them every day.
- Players will park (after a staggered arrival time) in designated, clearly marked spots outside of Training Field and/or Stadium to ensure proper social distance is adhered to, at their respective field designation
- All players and essential personnel will drive to practice by themselves; no carpool
- When exiting the car, players/staff will put their mask on before approaching the Monitoring and Sanitation Station.
 - Masks will be worn by players from their cars, through check-in, until they arrive to the designated field



Phase 2: Small Group Training - Arrival

- Players and Staff will remain in their cars until the person in front of them has gone through the Monitor and Screening Station. They will be called upon via hand wave or text message when it is their turn to leave their car.
- ALL essential personnel will have their temperature checked and recorded while their questionnaire is reviewed.
 - **IF ANY CONCERNS ARE RAISED THROUGH THE SSA/TEMPERATURE ASSESSMENT THE INDIVIDUAL SHALL NOT ENTER THE FIELD AND WILL BE REFERRED TO APPROPRIATE MEDICAL STAFF MEMBER**
 - **IF ANYONE ILL AT CHECK-IN, THEY WILL BE SENT HOME AND REFERRED TO THE PCP**
- Once players are cleared, they will wash their hands with hand sanitizer at the station, then given their STATsport Pod and enter the training field, going to their designated area on the field

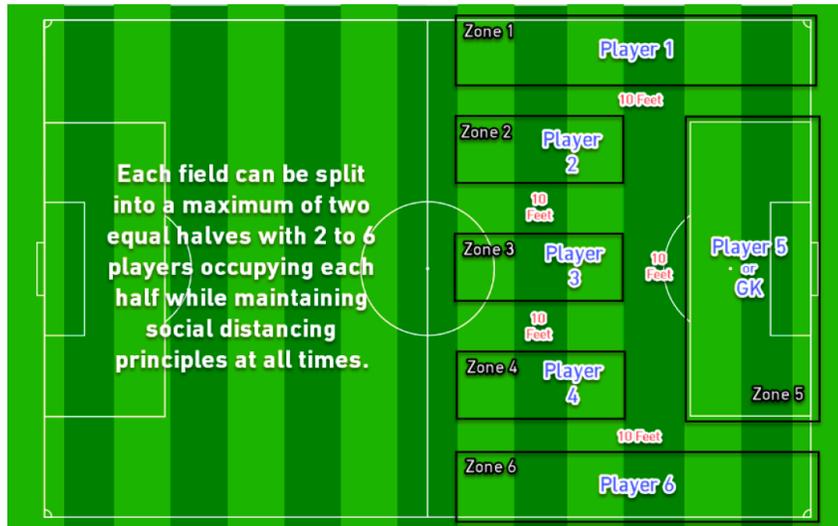


Phase 2: Small Group Training - Training

- Each field shall be split into two quadrants
 - One half = Quadrant
 - Maximum of 6 players in one Quadrant (GK counts as Player)
 - Maximum of 12 players on one field (2 quadrants = 6 in each)
 - Maximum of 3 coaches, one equipment manager, and one ATC will be around the field
 - Each group can only train with one another; no player can switch from one group to another
 - Players must stay in their respective zones, within the quadrants. They can move to another zone, inside their own quadrant, if that zone is not occupied by another player
 - Passing and shooting allowed but all players must remain in their zones
 - All Training exercises/drills must maintain social distance of 10ft.
 - Training exercises will be sent electronically before arrival**
- Quadrants will be separated 10ft to ensure social distancing is always maintained during their workouts
- Hand sanitizers will be available at each quadrant on both fields and at Monitor and Screening Station



Phase 2: Small Group Training - Examples of Demarcated Zonal Field Setup



Phase 2: Small Group Training - Training

- Equipment Allowed during these sessions (kept at the field/storage):
 - Cones
 - Dots
 - Rebounders
 - Balls
 - GPS Pods
 - Rings
- Personal equipment that can be brought to the facility and taken home by the player (Yoga mat, weights, bands, etc). They must clean these at home
- No piece of equipment shall be shared by players (except items left on the ground or not touched by players)
- All equipment that is kept at the field will be wiped down and cleaned by Equipment Mangers and ATCs (while wearing gloves and masks which will be changed after) in between all sessions and before storage.



Phase 2: Small Group Training - Training

- Players/Staff
 - If anyone becomes ill at training, they will be removed immediately, and sent to the designated isolation area (Visitor Athletic Training Room) until they're able to leave on their own. They will be referred to PCP for follow-up care
- Essential Personnel at Training
 - Must fill out SSA prior to arrival
 - Use bathroom prior to arriving to training field
 - They will have their temperatures recorded as well
 - Will continue proper hygiene as outlined by CDC
 - Coaching staff may be on the PERIMETER of the field observing
 - Must wear face mask at all times and be sure to use Hand sanitizer upon arrival and departure
 - Coaching staff must maintain 10ft social distance from players as well
- ATCs
 - Will wear PPE when evaluating an injured player.
 - Will change their PPE after any close encounter/interaction with players for evaluations
 - Will wear a Face Mask at all times and will use hand sanitizer upon arrival and departure



Phase 2: Small Group Training – After Training

- Any equipment that is used will be disinfected by support staff (ATC and Equipment Manager) before another player/group uses the equipment. This will be done with mask and gloves (replaced after each cleaning)
- Players shall place mask on while they leave their field, maintaining social distance from other players who have finished and in a staggered manner
- Players and Staff will use hand sanitizer after the session prior to departure (at quadrant, or their own or at the sanitation station)
- Players shall bring STATsport pod to the Monitoring and Sanitation Station upon exit
 - Players may utilize Hand Sanitizer at this time before entering car
 - Players will place STATsport Bras into trash bag at the station
 - The trash bag will be used to carry bras and place them directly into washing machine for proper cleaning.
 - Transport of bag will be done with gloves
- Players will dispose of water bottles and Body Armor bottles into the recycling bin or take their own Water Bottle and clean it themselves
- Players will return home with all their training gear and clean them

home



Phase 3: Full Team Training



Phase 3: Full Team Training

- There are three main components to the Full Team Training Protocol
 1. Prior to Departure
 - Questionnaire
 - Face Mask
 - Restroom
 - Training Gear
 2. Upon Arrival to the Field
 - Social Distancing
 - Hand Sanitation
 - Temperature Check
 3. After Training Has Concluded
 - Clean equipment when necessary
 - Hand Sanitation
 - Player Movement Log



Phase 3: Full Team Training – Facilities and Equipment

- Specific entry points should remain open to avoid repeated contact with doorknobs or door exit bars and minimize transmission.
- The training room, gyms and fitness areas will be restricted to no more than five (5) individuals at any time while maintaining social distancing principles.
 - The training room, gyms and fitness areas must be cleaned, sanitized and disinfected in accordance with the MLS protocol
- Clubs should use multiple dressing rooms and assign Players to the same dressing room in an attempt to contain potential transmission. Individual lockers should be spaced so that each Player has at least ten (10) feet between each locker.
 - Dressing rooms and showers must be cleaned, sanitized and disinfected in accordance with the established MLS protocol



Phase 3: Full Team Training – Facilities and Equipment

- All equipment and laundry must be cleaned and disinfected after each use and in accordance with MLS protocol
- Clubs must provide individual hydration bottles to Players at all times.
- Communal water and/or hydration devices are strictly prohibited.
- Only individual, prepackaged meals and individually wrapped utensils may be provided to Players and staff. Players and staff must maintain social distancing principles (at least 10ft) while eating.



Phase 3: Full Team Training – Facilities and Equipment

- All equipment and laundry must be cleaned and disinfected after each use and in accordance with MLS protocol
- Clubs must provide individual hydration bottles to Players at all times.
- Communal water and/or hydration devices are strictly prohibited.
- Only individual, prepackaged meals and individually wrapped utensils may be provided to Players and staff. Players and staff must maintain social distancing principles (at least 10ft) while eating.



Phase 3: Full Team Training – Prior to Arrival

- Players will complete SSA each day as part of their Wellness Questionnaire on Kitman Labs
 - **IF ANYONE ANSWERS YES TO ANY SSA, THEY WILL NOT BE ALLOWED TO TRAIN OR COME TO THE FACILITY AND WILL BE REFERRED TO PRIMARY CARE PHYSICIAN IMMEDIATELY AND COVID-19 EAP WILL APPLY**
- If anyone is ill or feeling sick, they will stay home and perform a Teledoc visit with PCP
- Leave the house with a Mask (do not drive with a mask on)



Phase 3: Full Team Training – Arrival at Facility

- Players will park (after a staggered arrival time) in designated clearly marked spots outside of Training Field and/or Stadium to ensure proper social distance is adhered to
- All players and essential personnel will drive to practice by themselves; no carpool
- When exiting the car, players/staff will put their mask on before approaching the Monitoring and Sanitation Station.
 - Masks will be worn by everyone, all the time, until they take the training field
- Hand sanitizer will be offered before entrance to the facility



Phase 3: Full Team Training – Arrival at Facility

- Players and Staff will remain in their cars until the person in front of them has gone through temperature check.
- ALL essential personnel will have their temperature checked and recorded while their questionnaire is reviewed.
 - **IF ANY CONCERNS ARE RAISED THROUGH THE SSA/TEMPERATURE ASSESMENT THE INDIVIDUAL SHALL NOT ENTER THE FIELD AND WILL BE REFERRED TO APPROPRIATE MEDICAL STAFF MEMBER**
 - **IF ANYONE IS ILL AT CHECK-IN, THEY WILL BE SENT HOME AND REFERRED TO THE PCP**



Phase 3: Full Team Training – Training

- Essential personnel are to wash their hands prior to training with soap and water or hand sanitizer provided at the field
- Hand sanitizers will be available at the field entrance and with ATC's throughout training to ensure proper hygiene
- Essential personnel (except players) are to wear Face Masks throughout the duration of training while maintaining 10ft of social distance
- Players are allowed to remove face coverings once they enter the field for training



Phase 3: Full Team Training – Training

- Players/Staff
 - If anyone becomes ill at training, they will be removed immediately, and sent to the designated isolation area (Visitor Athletic Training Room) until they're able to leave on their own. They will be referred to PCP for follow-up care
- Essential Personnel at Training
 - Coaching staff may observe training but maintain social distance
 - They must wear a face mask at all times and be sure to use Hand sanitizer upon arrival and departure
 - Coaching staff must maintain 10ft social distance from players as well
- ATCs
 - Will wear PPE when evaluating an injured player.
 - Will change their PPE after any close encounter/interaction with players for evaluations
 - Will wear a Face Mask at all times and will use hand sanitizer upon arrival and departure



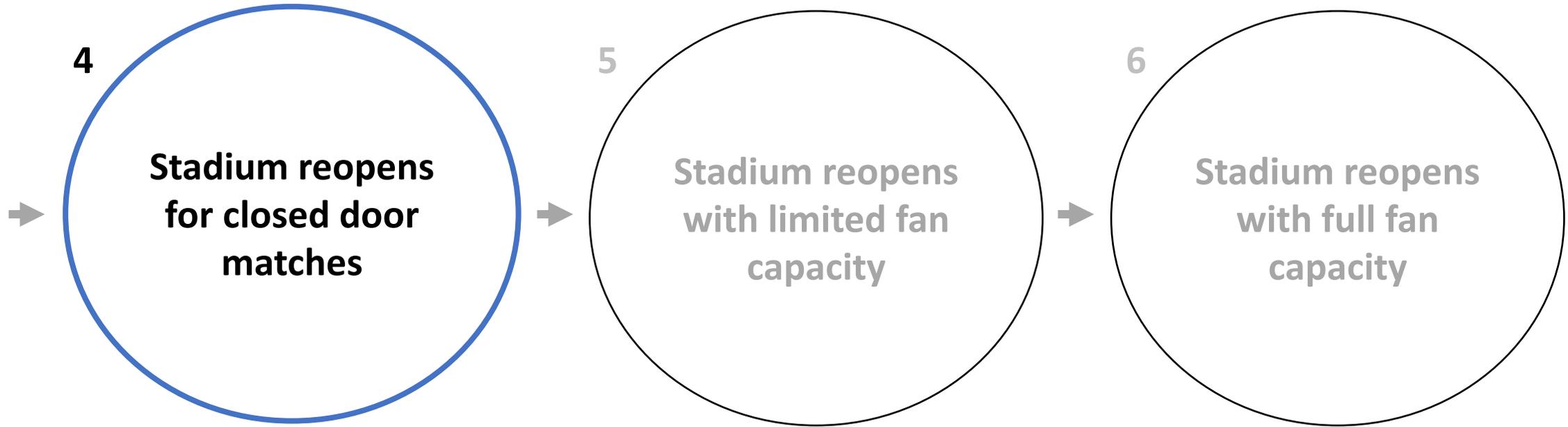
Phase 3: Full Team Training – After Training

- Any equipment that is used will be disinfected by support staff (ATC and Equipment Manager) before another player/group uses the equipment. This will be done with mask and gloves
- Players shall place mask on while they leave their field, maintaining social distance from other players who have finished and in a staggered manner
- Players and Staff will use hand sanitizer after the session prior to departure



Reopening Earthquakes Stadium





Phase 4: Closed-Door Match



Testing and Education



Testing

The Earthquakes will have a rigorous COVID-19 testing procedure for all players, coaches and Tier 1 staff members who will be present at games.

The goal of the testing procedures is to ensure the health and safety of all players, coaches, staff and other working personnel who are present at Earthquakes Stadium on a game day. Additionally, the Earthquakes want to prevent transmission to other members of the community.

The Earthquakes will always put the community-at-large first when it comes to testing. If there is a shortage of tests, the Earthquakes will not take tests away from the community.

In addition to testing, the operational plan that follows will demonstrate that the Earthquakes are committed to creating a stadium environment that focuses on physical distancing and the separation of groups of people. Ample supplies of sanitizer, wipes and soap will be available throughout the stadium.



PCR Testing

The Earthquakes will administer a PCR test to all players, coaches and Tier 1 staff 24-48 hours before every game both home and away. If Tier 1 staff test negative, they will be eligible to participate in the game.

However, if an individual tests positive for COVID-19, he/she will self-isolate and enter a 14-day quarantine. The positive test will also be reported to local health authorities. The individual will follow all current CDC guidelines before returning to training or game play.

Movement Tracing

As per MLS guidelines, the Earthquakes will also maintain a registry of player movement outside of their homes. Players shall keep a record of where they go outside of their homes (outdoor workouts do not count), including but not limited to: grocery stores, pharmacies, doctor's offices, restaurants (pick up only). The club will be able to provide this information to the league office and local health authorities.



Education

The Earthquakes will educate and train all players, coaches and staff on the COVID-19 information from the CDC prior to their arrival at Earthquakes Stadium. All staff will be required to read updated material about basic hygiene measures based on the latest CDC recommendations. This education will focus on the following areas: social distancing, hand washing, and personal protective equipment (PPE).



Social Distancing

The guidance from public health officials states that when possible, people should maintain at least six feet of distance from other people. We will encourage workers to limit their time around other people and try to avoid working in groups whenever possible.

Hand Washing

Hand washing with soap is critical to help stop the spread of COVID-19. People should wash their hands frequently for twenty seconds. Additionally, sanitizer with 60% ethanol or 70% isopropanol can be used as a backup if no sink is available. All staff, players and coaches should wash their hands prior to arriving at stadium, after arrival and before departure. They should also wash their hands if they touch their face, sneeze or blow their nose. Staff should try and avoid touching their face and should sneeze into a tissue or elbow if a tissue is not available.

Personal Protective Equipment

Our staff will follow current CDC guidelines and recommendations when it comes to wearing face masks/coverings and gloves.



Essential Gameday Staff



Essential Staff

For a closed-door match, the number of staff will be reduced to the minimum amount needed. Overall, there will be 245 people at Earthquakes Stadium. All staff will wear the required PPE (masks/face coverings and gloves).

The players, coaches and staff will be broken down in three tiers for game days. Members of the different tiers will only have contact with other members of their tier. For example, Tier 3 and Tier 2 members will not come in contact with Tier 1 members. There will be limited but safely socially distanced contact between Tier 2 and Tier 3. The following slides details the tiers and how many staff members are in each.



Tier 1

Will include all players, coaches, referees, technical staff, game day operations, some food service personnel and some media relations and digital staff. These personnel will have access to the locker rooms, breezeway, field of play, player tunnel and bench area.

Tier 2

Will include all other people that will be inside the building on game day. This group will include broadcast personnel, photographers, media members, some stadium operations staff, janitorial staff and executive staff.

Tier 3

Will include personnel that do not enter the stadium. This group includes parking lot staff and some security staff that will secure the perimeter of the stadium.



Staff by Tiers

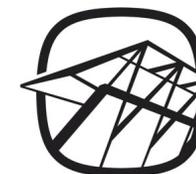
	Total	Tier 1	Tier 2	Tier 3
Broadcast	30		30	
Digital Marketing	7	2	5	
Event Operations	22	18	2	2
Executive	4		4	
First Aid	4	4		
Game Production	8		8	
Hawkeye	2		2	
Home Team	54	54		
Media	10		10	
MLS	3		3	
Photo	3		3	
PRO	12	5	7	
Public Relations	3	1	2	
Security	14	1	9	4
Stadium Operations	10	2	8	
Visiting Team	45	45		
Total	231	132	93	6

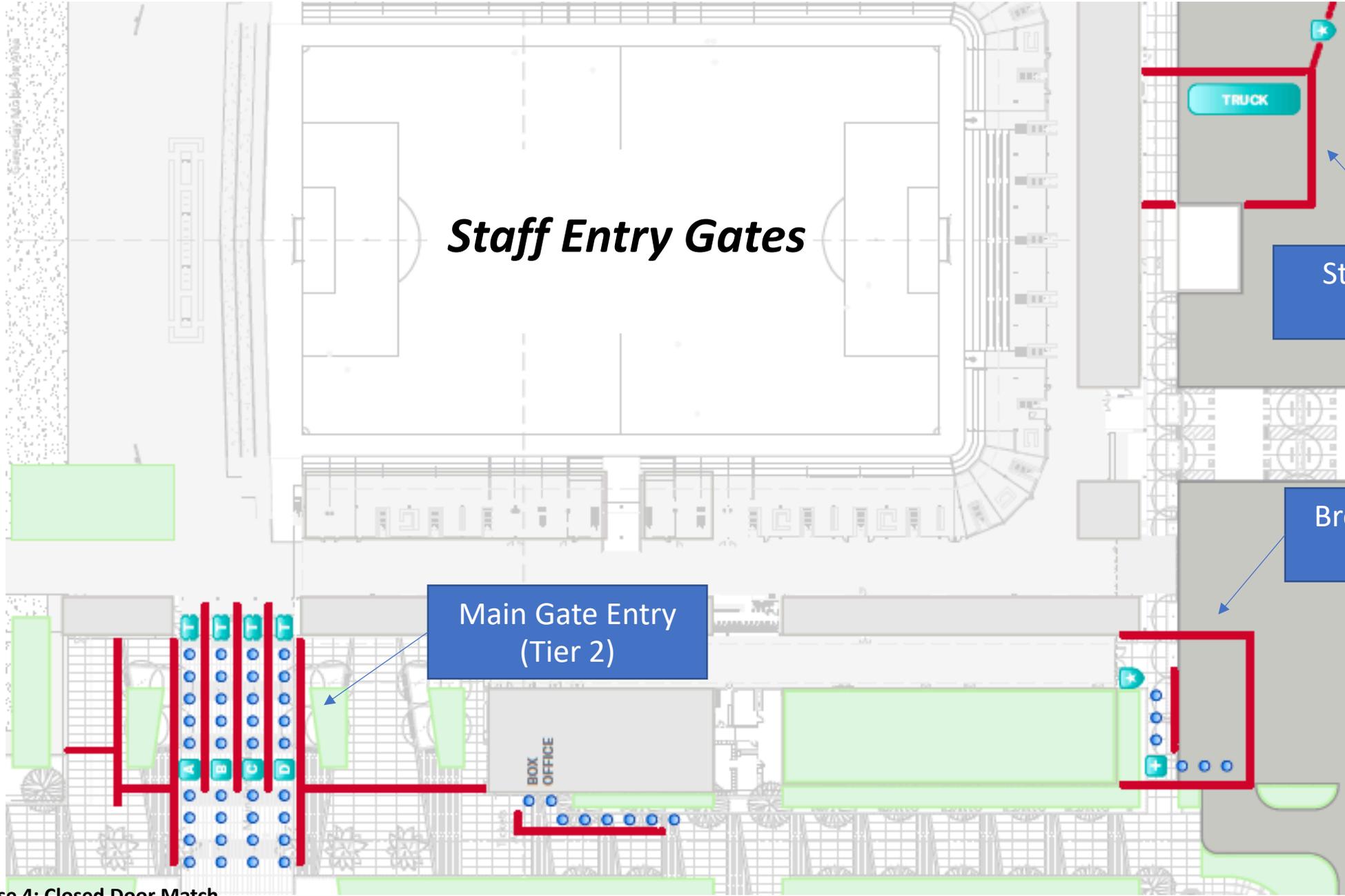


Staff by Arrival Time

Arrival Hours Prior to Match Kickoff

	1	1.5	2	3	4	5	6	7
Broadcast								30
Digital Marketing				7				
Event Operations	13		4				1	4
Executive					3		1	
First Aid			4					
Game Production			5			2		1
Hawkeye							2	
Home Team		30	24					
Media			10					
MLS			3					
Photo			3					
PRO			4	1	7			
Public Relations			1	2				
Security	12		1		1			
Stadium Operations			1		7			2
Visiting Team		45						
Total	25	75	60	10	18	2	4	37





Staff Entry Gates

Staff Reentry
(Tier 2)

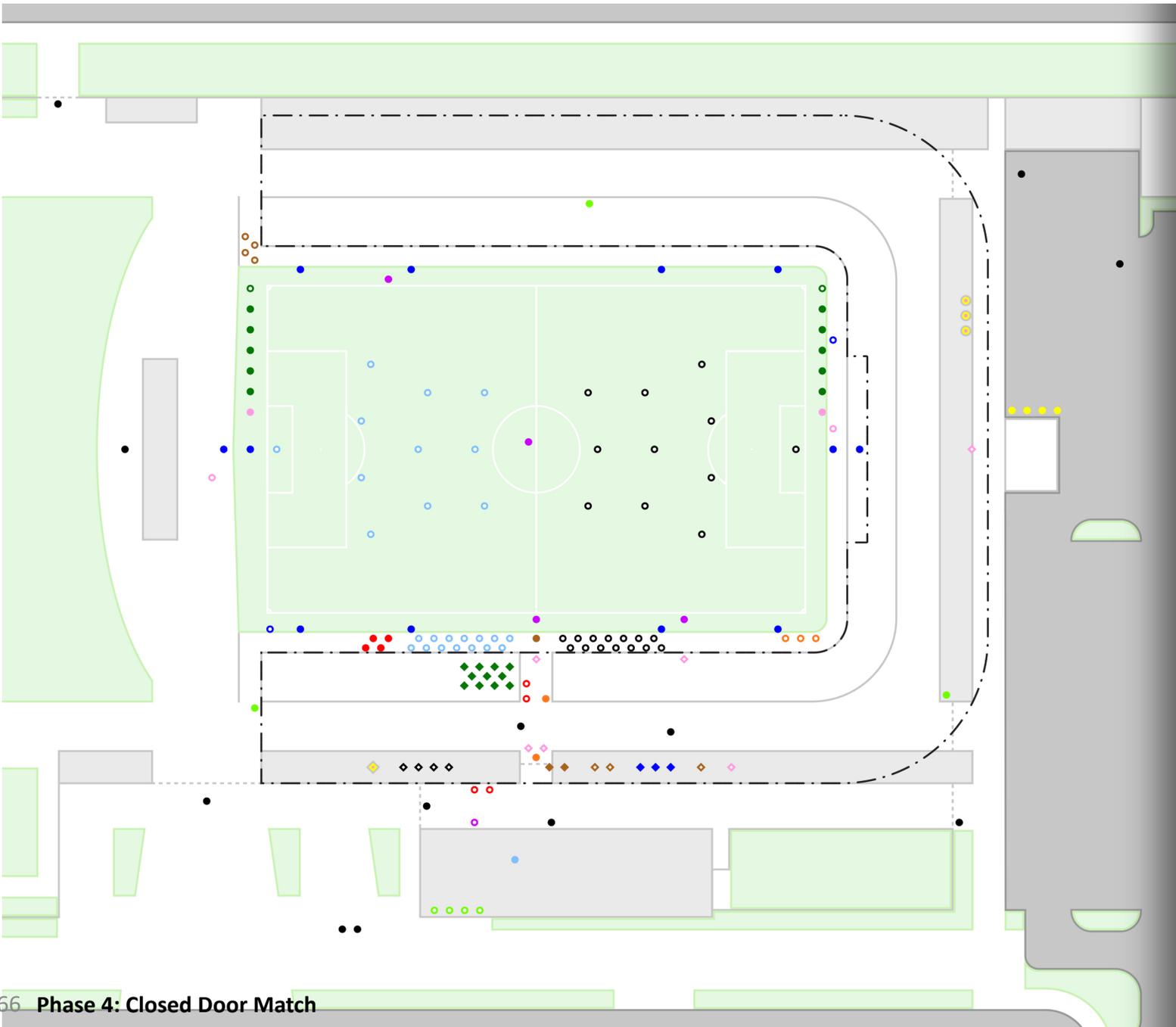
Breezeway Entry
(Tier 1)

Main Gate Entry
(Tier 2)

TRUCK

BOX OFFICE





STAFF BY IN-STADIUM LOCATION

GROUND LEVEL PERSONNEL

- Home team players on field
- Home players & staff bench
- Visiting team players on field
- Visiting players & staff bench
- Visiting team liaison
- Match officials
- Referee liaison
- Ball kids
- Ball kid supervisors
- Photographers
- Photo marshals
- Video producers
- Broadcast cameras
- Game production crew
- Grounds crew
- Stretcher crew
- First aid
- Event operations staff
- Stadium operations staff
- Janitorial staff
- Box office staff
- VOR
- Bunker production crew
- Security

UPPER LEVEL PERSONNEL

- ◆ Earthquakes PR
- ◆ Earthquakes marketing
- ◆ Media members
- ◆ Broadcast cameras
- ◆ TV broadcast
- ◆ Radio broadcast
- ◆ Game producer



Gameday Cleaning Procedures



Cleaning Procedures

Prior to all matches, Earthquakes Stadium will undergo a deep cleaning.

Janitorial staff will be onsite at least three hours before the match to clean and disinfect the following locations with appropriate products under the guidelines of the CDC and EPA. These include VIREX II 256 and Oxivir TB Wipes. We will review checklists with janitorial staff and walk all areas to ensure all has been covered and sign off on work performed.



Pre and Post Match

Team Areas (includes locker rooms, training/medical rooms, showers/restrooms)

Door handles, gates, doors, railings, vents, window ledges, telephones, computers, partition glass, light switches, locker rooms for teams, coaches and referees (including seats, doors and frames, handles, showers, sinks, countertops, credenzas, faucets, toilets and handles, toilet doors, paper towel and soap dispensers, gym equipment, trash receptacles, floors (vacuums with HEPA filters or non-carpeted with authorized chemicals), training tables, break areas, tables, desks and chairs)

In-Stadium (includes stadium entrances, stadium concourses, elevators, press box, broadcast rooms, restrooms, VAR locations, team benches, adjacent suites and seats)

Door handles, gates, doors, railings, trash receptacles, restroom doors, handles, sinks, countertops, faucets, toilets and handles, toilet doors, paper towel and soap dispensers.



During Match

Start of 1st Half

All three locker rooms to be cleaned and sanitized for when the teams return at halftime

Halftime

All benches and surrounding areas to be cleaned and sanitized

Start of 2nd Half

All three locker rooms to be cleaned and sanitized for when the teams return post-match

Additional Special Cleanings

- A janitor will stay in each of the bathrooms on the concourse to continuously clean and sanitize. There will also be consistent cleaning of high-touched areas such as railings, doorknobs and gates. Hand sanitizer bottles will also be placed in key locations such as restrooms, player tunnel, team benches, press box and all entry and exit points.



Hygiene Officer

A designated hygiene officer will be responsible for instructing all people in the stadium on basic hygiene measures, including hand sanitizing, cough and sneeze hygiene, social distancing, and hand washing. The hygiene officer will also work with the manager of the janitorial staff to create a cleaning and disinfecting plan which will be posted in all relevant sections of the stadium. The hygiene officer will have the authority to remove any persons on the staff not using the correct methods of proper hygiene and cleaning standards. The hygiene officer will also keep a log of all areas that have been cleaned, when and with what products.



Gameday Operations



(A) Parking Lots

All previously distributed parking passes for Earthquakes Stadium will be temporarily voided. Parking passes will be electronically distributed to all staff. Parking passes will be for the Audi Parking Lot only.

Two parking staff will be on site at the Audi Lot to check and scan parking passes and turn fans away. All parking staff will wear masks and gloves.

These passes will be scanned at each entrance of the parking lot by an Earthquakes Stadium staff member. The passes can be redeemed on a smart phone or can be printed.

As the staff member approaches the car, the Earthquakes parking staff will scan the parking pass through the window.

The parking lot will be set up to have every other stall open. A traffic cone will indicate no access to the closed stalls. The closure of stalls will allow the staff member to choose their parking stall while maintaining six feet of distance from another car or staff member.

With 245 total people at the stadium for a closed door match, there will be parking for the 245 spaces needed. The Audi Lot holds 273 people with every other stall blocked off.



(B) Credentials

Earthquakes Stadium will temporarily void all existing credentials. The Earthquakes will produce temporary credentials for each match for staff, vendors, media and all broadcasting and production crew. Only essential staff that will be working for a specific match will receive a credential. Credentials will be available for pick up at the box office by providing the attendant with a picture ID.

Essential staff that have been chosen to work multiple matches will be issued a credential that will allow them access to all closed-door matches. A list of these staff members will be made. If a staff member is no longer allowed in the stadium, the credential will be turned back in.



(C) Stadium Entry Procedures – Stadium Staff

Stadium staff will be able to enter the stadium through two security/health screening checkpoints. The entrance to the stadium will be through the Main Gate for all staff and vendors. Players, coaches, referees and team staff will enter through the south breezeway entrance. Spike marks will be placed on the ground six feet apart so that staff can lineup while socially distanced to wait to check in. To enter Earthquakes Stadium, staff will be required to go through a health check. This check will require three steps:

1. Health Questionnaire
2. Temperature Check
3. Security and PPE Check



(C) Stadium Entry Procedures – Stadium Staff

Health Questionnaire

The questionnaire will be sent out digitally to all Earthquakes employees, including full-time and part-time staff.

The vendor will be responsible for having all their employees fill out the same questionnaire. The vendor will be required to turn in all questionnaires to their main point of contact at the Earthquakes before any employee is allowed entry.

The questionnaire will be sent out no earlier than 48 hours before the announced kickoff time. When the employee fills out this form, it will be placed in a file with all other filled out forms.

If an employee is not able to or did not fill out a form before arriving to the stadium, the link will be available for the staff member to fill one out on a smart phone. If they do not have the ability to fill out a digital form, a hard form will be available.

Once the form is filled out the employee will check in at the Main Gate Box Office. The staff member inside the box office will confirm that the staff member has filled out their form. Once confirmed, the arriving staff member will receive their credential.



(C) Stadium Entry Procedures – Stadium Staff

Temperature Check

A temperature check will be conducted by Med Tech EMTs. First, they will confirm that the employee is wearing their credential which indicates they have filled out their questionnaire. Secondly, the EMT will check the employee's temperature. If the employee's temperature is appropriate, then that employee will move to the next station.

If an employee's temperature is above 100 degrees Fahrenheit, the employee will be given a 5-minute opportunity to cool off. If after 5 minutes the employee's temperature is still over 100 degrees Fahrenheit, the employee will be asked to leave.



(C) Stadium Entry Procedures – Stadium Staff

Security and PPE Check

The final step to enter the stadium will be for the employee to go through the security checkpoint.

The security check point will check to make sure that the employee has their required PPE: two (2) gloves and one (1) mask.

The security guard then will check the staff member for any stadium-prohibited items. Security checkpoints will be through a magnetometer. One guard will be placed next to the magnetometer checking items that cannot go through the magnetometer. The second guard will be placed 6 feet behind the magnetometer to see if there are any items that set it off.

Once cleared by the security guard, the staff member will be given a wristband that must be worn at all times and allowed entry to the stadium.

All security guards at the checkpoints will wear masks and gloves. The table where a staff member's belongings were placed will be wiped down with a sanitizer wipe.



(C) Stadium Entry Procedures – Stadium Staff

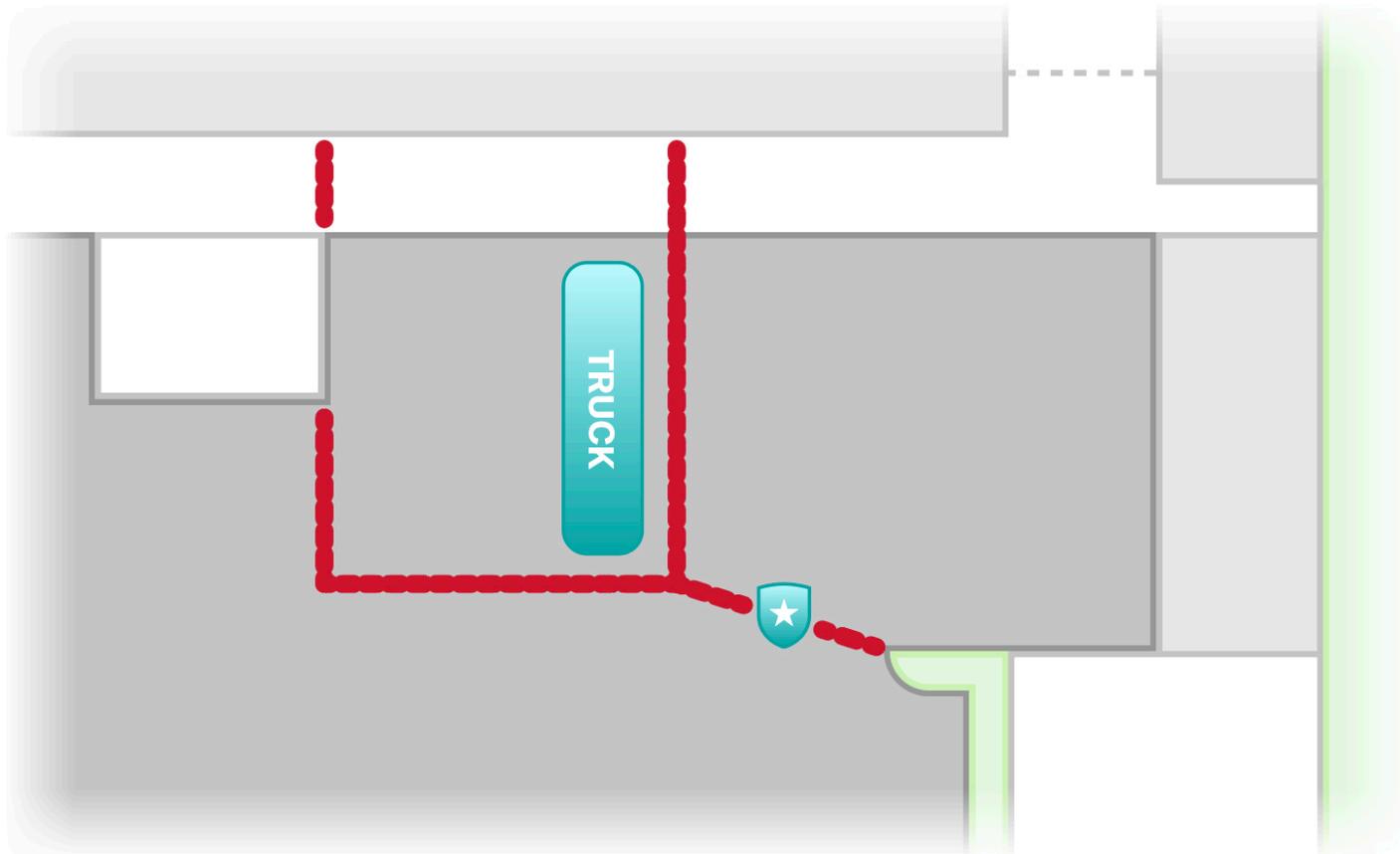
Reentry

Staff that are eligible for reentry will be given a wristband. The wristband identifies the employee as one that has gone through the temperature check point and is allowed inside the stadium. The staff member will be allowed back into the stadium through the vendor gate (Southeast Entrance) or the Main Gate after being rescanned through a security checkpoint.



(C) Stadium Entry Procedures – Stadium Staff

Vendor Gate Entry Process



(C) Stadium Entry Procedures – Players, Team Staff, and Referees

Players, team staff and referees will have a private entrance through the south end of the stadium. This area will be blocked off from all other staff members. Players go through a similar screening process as all other staff members.

Arrival

Teams and referees will have designated arrivals times to reduce the congestion at the entry point. The San Jose Earthquakes team staff will be required to be onsite no later than two (2) hours before kickoff. Home team players will be required to be onsite no later than 105 minutes before kickoff. All Earthquakes team staff and players will arrive in individual cars. Carpooling is strongly discouraged.

Referees will arrive in individual cars and park in reserved parking stalls. All referees will arrive two (2) hours before kickoff.

Visiting team staff and players will arrive on a bus and be at the stadium 90 minutes before kickoff.



(C) Stadium Entry Procedures – Players, Team Staff, and Referees

Temperature Check

All players, team staff and referees will be required to fill out a questionnaire prior to arriving to the stadium. They will all be required to have face masks as well before going through the temperature check.

Once at the entry point, players, team staff and referees will have their temperature checked while their questionnaire is reviewed. If any concerns are raised through the questionnaire or in taking the individual's temperature, the individual shall not enter the facility and will be referred to the appropriate medical staff member.

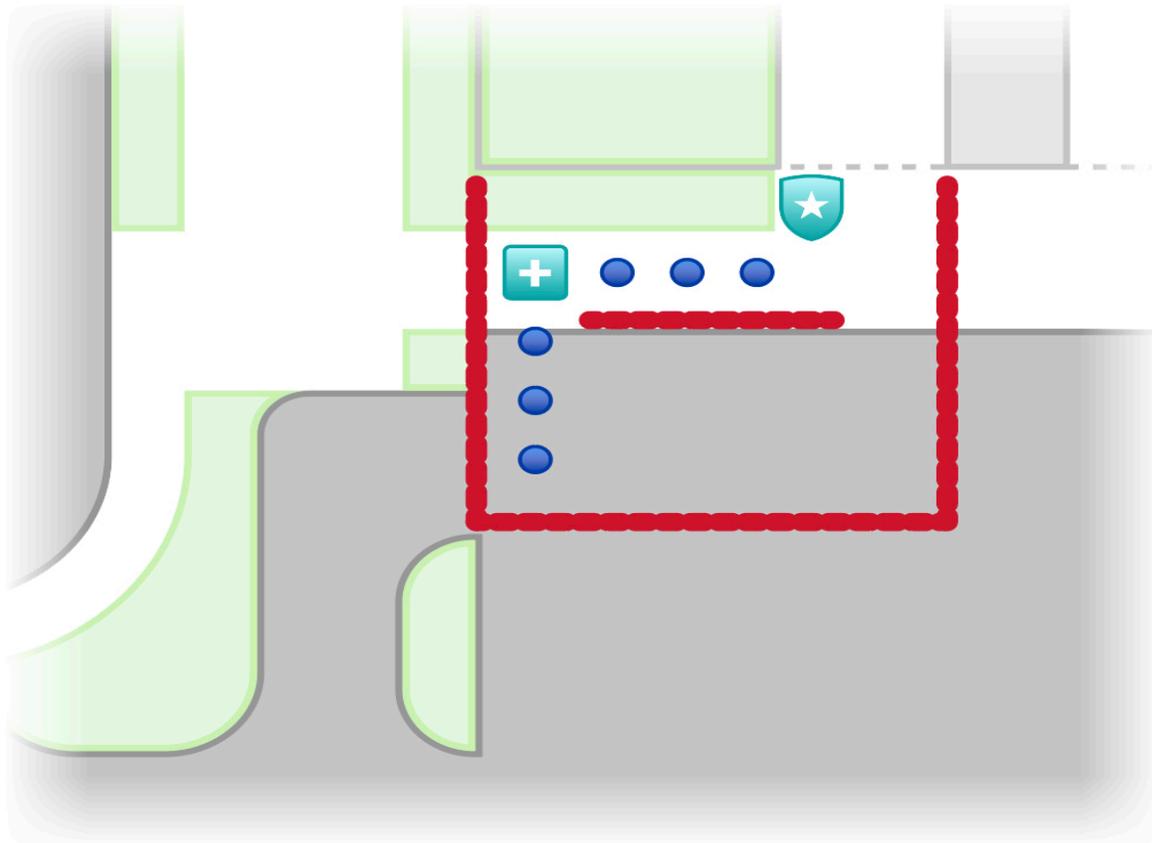
When the individual is cleared, they will be allowed into the facility.

Visiting team players and staff will have their questionnaire reviewed and temperature taken prior to boarding the bus. All visiting team players and staff will be dropped off in a designated area behind the stadium security lines.



(C) Stadium Entry Procedures – Players, Team Staff, and Referees

Breezeway Entry Process



(D) Competition – Updated Player Protocols

Field Access

A minimum distance rule six (6) feet of space in the player tunnel will be required for all team and referee movements. All movements will be staggered allowing the first person to walk through the tunnel to be the first person onto the field.

Pregame Entrance

The tradition of walking onto the field in formation will be abandoned.

- No child escorts
- No team photos
- No handshakes
- No ceremonies with extra people

United States National Anthem will be played over the stadium speakers. Teams will be on either side of the field giving each player 6 feet of space.



(D) Competition – Updated Player Protocols

Captains Meeting/Roster Exchange

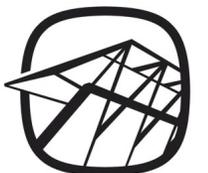
The captains meeting and roster exchange will be held outdoors in the Tier 1 zone. Those involved will be; the team admins (2), referees (4), stadium representative (1), and a league representative (Professional Match Evaluator (1)). During this meeting, the PME will confirm rosters have been exchanged electronically, go over all updated policies, and hold the coin toss.

Bench Access

Benches will be reserved for coaches, substitutes, team staff, and doctors. All individuals on the benches will be required to wear a face mask. All individuals will be seated every other seat. Teams will use the adjacent club seats as needed.

Ball Kids

Ball kids will be staffed by Earthquakes Staff members. The ball 'kids' will be required to wear masks and gloves at all times. The ball will be disinfected before a ball is given back to a player.



(E) Stadium Operations – CDC Signage

The stadium infrastructure will be updated to follow all CDC guidelines. It is important to continue to reeducate all staff while they are entering and inside the facility. There will be additional signage educating everyone entering the facility on the updated CDC guidelines. These guidelines will be posted in Spanish and English.

These signs will be posted at:

- All entry points to the stadium
- Home, visiting and referee locker rooms
- Restrooms
- Press Box
- Elevators
- Player Tunnel



TO PREVENT THE SPREAD OF COVID-19

Do not enter the facility if you have COVID-19 symptoms.



Fever



Cough



Diarrhea



Headache



Muscle aches

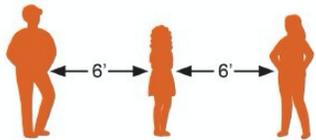


Shortness of breath



Unexplained loss of
taste of smell

Maintain a minimum six-foot distance from others, including when in line.



Sneeze and cough into a cloth or tissue or, if not available, into your elbow.



Face coverings required to enter (except if 6 years of age or under or medically inadvisable).



Do not shake hands or engage in any unnecessary physical contact.



Para Prevenir la Propagación del COVID-19

No entre a las instalaciones si tiene síntomas del COVID-19.



Fiebre



Tós



Diarrea



Dolor de cabeza



Dolores Musculares

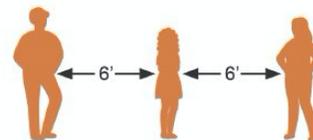


Dificultad
para respirar



Inexplicable pérdida
de olfato y gusto

Mantenga un mínimo de seis pies de distancia con otros, incluso cuando esté en línea.



Estornude y tosa en un paño o pañuelo de papel o, si no está disponible, en su codo.



Se requieren cubiertas faciales para ingresar (excepto si tiene 6 años de edad o menos o es médicamente desaconsejable).



No salude de mano ni participe en ningún contacto físico innecesario.



Posting this sign does not replace the County requirement to implement your full social distancing protocol.
Adapted with permission from King County Design and Civic Engagement.



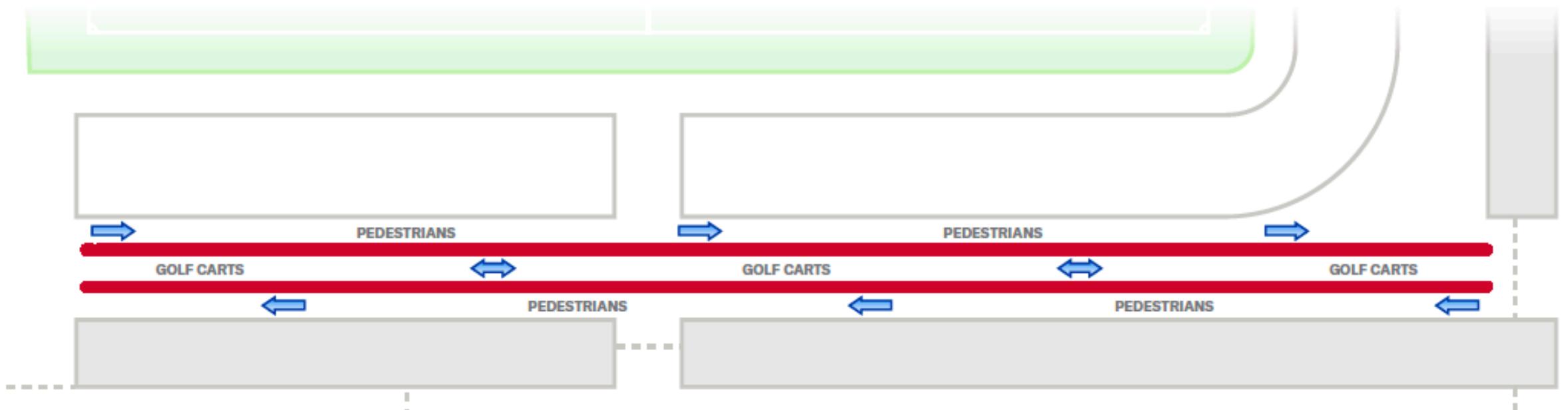
Posting this sign does not replace the County requirement to implement your full social distancing protocol.
Adapted with permission from King County Design and Civic Engagement.



(E) Stadium Operations – Stadium Walking Lanes

Walking directions in the stadium will be made to help reinforce 6' of social distancing. See below map for the stadium walking map.

Any food that is needed while at the facility will be individually packaged. The visiting team will be encouraged to hold their post-match meal at their hotel.



(F) Game Production and Broadcast – Game Production Protocols

The goal of game production staff is to create an atmosphere that is as similar as possible to a normal Earthquakes match. There may be opportunities to incorporate new footage to enhance the stadium atmosphere and also opportunities to create virtual interactions with fans at home. There will be some modifications to the infrastructure in the Public Announcer (PA) booth and Concourse Control Room

Public Announcer Booth

Staff in the PA booth will be reduced from five persons (per a normal game) to one. Hand sanitizer and disinfectant wipes will be available. Pregame/post setup/halftime/postgame cleanings will be scheduled. A second person will be added if a PA announcer or more graphical elements are added to the production.



(F) Game Production and Broadcast – Game Production Protocols

Concourse Control Room

The Concourse Control Room requires a Replay Operator, Technical Director and Engineer. Plexiglass will be installed between the Technical Director and Replay Operator stations. The Engineer will need to stay outside in Patio Suite 127 if he/she is not needed in the control room. Patio Suite 127 will have a sign reserving that area and restricting accesses to anyone else. No broadcast crew members will be allowed inside the control room. The Field Board operator will be moved to suite 126 outside of the control room. Hand sanitizer and disinfectant wipes will be available. Pregame/post setup/halftime/postgame cleanings will be scheduled.



(F) Game Production and Broadcast – Broadcast Protocols

The Director, Event Operations will be main point of contact with television broadcast team. The television broadcast partner will submit a plan for their staff protocols that must be approved by the Earthquakes' operations staff. The plan shall include protocols for the production truck and all staff members that setup cameras, cabling, audio equipment, etc. At Earthquakes Stadium, there will be a single feed. The home team will provide the feed and have announcers/talent on-site. The visiting team will take the feed and broadcast out of a studio in their home market.

Setup

Broadcast personnel will work with 6 feet of spacing between them while setting up audio and video equipment (microphones, cameras, etc.)



(F) Game Production and Broadcast – Broadcast Protocols

Prior to Arrival

Earthquakes will send questionnaire to all TV Broadcasters, Partners & Vendors asking about their setup/equipment. Next, the Earthquakes will share list of what is not allowed and what cleaning process is needed. The Earthquakes will then share screening process for when they arrive at the stadium and what they will need to complete before entry. Lastly, the Earthquakes will share staggered stadium arrival timing for broadcast staff.

Camera Position Changes

A broadcast normally has 7-8 television camera locations and those will be specified in advance in consultation with team officials. Cameras with operators will not be allowed on the field. The following changes to camera and staff positions: Handheld sideline cameras will be placed in the Audi Clubs; Low Mid Camera will be placed above the player ramp in Section 106; Sideline reporter moved to Audi Club; Endzone Cameras will be placed in terraces behind goals



(F) Game Production and Broadcast – Broadcast Protocols

Radio Broadcasts

Two home radio broadcasts will be allowed to transmit from the stadium at each game: English language radio and Spanish language radio. The English radio broadcasts will utilize room 'TV 2' and the Spanish language broadcasts will utilize room 'Radio 1' to provide more space for the broadcasters to spread out. Each broadcast will have two people in the booth, a play-by-play announcer and a color analyst. They will be socially distanced at 6 feet apart with windows open. Hand sanitizer and disinfectant wipes will be available.



(G) Media and Content – Media Protocols

Entry for Media Members

Media will enter through the main gate of the stadium. They will follow the same security and health checks as all other staff members.

Locker Room

Locker rooms will be closed to media, including broadcast personnel, at all times.

Pregame Player and Coach Interviews

In-person pregame interviews with media will not be allowed. The Earthquakes will designate a Communications Staff member and videographer to capture pregame content. This content will be captured in an enclosed room that is only shared by team personnel. All other pregame interviews will be taped in advance by the Earthquakes' creative services department. The Earthquakes' creative services will deliver interview to the TV production 24 hours before the match.



(G) Media and Content – Media Protocols

Postgame Player and Coach Interviews

Players and coaches will not be available for in-person interviews after games. Media members may request players and the head coach for post-game interviews and send their questions via email to jpisani@sjearthquakes.com and portiz@sjearthquakes.com. A member of the Earthquakes staff will escort the head coach and players one by one into the media room. The head coach or player will answer the questions via a video stream that will be sent directly to all media members. The visiting team will follow the same protocols. All high-touch areas in the media room will be sanitized in between each player and coach interview.

Media Seating

Media members will be spaced out throughout the press box, broadcast booths and main stands to maintain appropriate distancing. A member of the Earthquakes staff will be present in each location to direct media members and broadcast personnel. Hand sanitizer and disinfectant wipes will be available in media areas.



(G) Media and Content – Media Protocols

Food

No outside food may be brought into the press box. Earthquakes Communications staff will serve individual packaged meals and bottled water. Those will be placed on media seats prior to their arrival.



(G) Media and Content – Photographer Protocols

Five photographers will be allowed into the stadium on game day. All must stay in designated spots that will be painted onto the field to maintain physical distancing. Two photo marshals will be designated to supervise photographers. All photographers will check in and follow the same entry procedures as media and staff.

One designated Earthquakes photographer will be permitted to move between three specified spots on the field; behind the north goal, behind the south goal, and on the sideline.



(H) Video Assistant Referee System (VAR) – Protocols

For every match, the video replay system (VAR) must be setup and broken down. This set up requires two people, while the operation of the system requires six people. The VAR must be setup five hours before kickoff – the two setup personnel will arrive 6 hours prior to the match. They will setup the system and maintain the proper social distancing at all times. They will need to enter the Concourse Control Room and the Video Operations Room and coordinate with television production crew members. The Video Operations Room and Concourse Control Room will undergo cleaning and sanitizing multiple times per day, including 1 hour before kickoff. All crew in video replay room will wear masks. Personnel will provide their own headsets in the Video Operations Rooms. Hand sanitizer and disinfectant wipes will be available.

Hand sanitizer and disinfectant wipes will be available in the replay room and a janitorial wipe down to be scheduled in the area pregame, after the initial setup, and 1 hour before kickoff. All crew in video replay room will wear masks and personnel will provide their own headsets. Entry procedure for VAR personnel is same as other game day staff entry.



(I) Player and Referee Locker Rooms – Protocols

The locker rooms will be essential for all home games. They are located within the Earthquakes team building, adjacent to the stadium. The locker rooms will need to be open 4 hours prior to kickoff to allow teams to setup in preparation for the game. These will be high density areas and will be properly disinfected prior to each team's and referee's respective arrival. Hand sanitizer stations will be setup up by each entrance, training room, and throughout the locker rooms themselves for proper hand hygiene. The referee locker room will have hand sanitizer inside as well. All locker rooms will have access to hand-washing stations. Non-team members (security, locker room attendant, and media) will also be working in these areas.



(I) Player and Referee Locker Rooms – Protocols

Core Locker Room protocols will include:

- Disinfecting of all locker rooms prior to essential personnel arrival
- Hand sanitizing stations and hand washing stations will be available in all areas
- All players and staff will be tested for COVID-19 the day before the game
- Referees will be tested for COVID-19 the day before the game
- Locker room attendant will wear PPE
- Locker rooms will be thoroughly disinfected after each team's departure by contracted cleaning service
- Dirty laundry will be placed in specified bins and handled with proper PPE by equipment manager in order to wash and disinfect all towels and uniforms
- Equipment managers will space out lockers between players to reduce close contact during pregame, halftime, and postgame



Appendix: Essential Staff Detail



Competition Staff

Director, Event Operations

- Oversees Competition logistics
- Liaison between League Operations Office and Stadium
- Makes game production calls
- Oversees Competition staff

Stretcher Crew (4)

- 4 Earthquakes staff to carry off any injured player
- They will sit on the south side of the field on folding chairs
- They will be required to wear face masks/gloves at all times
- The stretcher will be disinfected after each half and each time it was used

Ball Kids (12)

- Required by MLS to have 4 placed along each sideline as well as 2 behind each goal
- Ball stands will be disinfected at the start of each half
- Game balls will be disinfected before each half and before the ball is given back to a player
- Earthquakes Staff will fill all positions

Broadcast Red Hat (1)

- Required by Broadcast
- Relays kickoff timed between production booth, broadcast and referees

Visiting Locker Room Liaison (1)

- Visiting locker room setup
- Bench setup
- Fulfills visiting team needs while onsite
- Relay locker room timings

Referee Liaison (1)

- Staffed and scheduled by PRO
- Handles communication between stadium staff and referees



Event Operations Staff

Event operations staff will oversee all aspects of the game day event presentation. They will be responsible for all league competition requirements, including but not limited to referees, timelines, game balls, playing surface and surrounding equipment.

Manager, Event Operations

- Oversees setup of the stadium
- Oversees Parking staff

Manager, Guest Services

- Oversees all event part-time staff



Stadium Operations Staff

Director, Stadium Operations and Manager, Stadium Operations

- Respond to issues with bathroom fixtures
- Respond to water leaks
- Take seat covers off Team benches
- Put out warm up goals (and remove from field)
- Oversee staff members of Janitorial and Grounds Crew

Electrician

- Respond to electrical failures

Janitorial Staff (3)

- Clean all areas of the stadium before and after each match
- Clean and sanitize high touch areas of the stadium during the match

Ground Staff (4)



Event Security Staff

Security staff will ensure that the facility is locked, and staff are in their proper locations.

Director, Safety and Security

- Oversee Stadium Security Staff, First Aid, San Jose Police Department Officers, and Soccer Security Agents

Security at Check Points

- Staff/vendors at Supporters' Gate
- Media entrance and staff at Main Gate
- Entrance to breezeway and locker room area

San Jose PD

- Police onsite in the parking lots to act as a deterrent if any fans are not willing to leave



Box Office Staff

Box office staff will not work on ticketing for these matches. They will be in place as a part of the entry process. There will be four (4) staff members in the box office.

Director, Ticket Operations

- Oversee box office staff
- Assist with any staffing process issues

Box Office Attendants (3)

- Check if health form has been filled out
- Issue wristbands
- Issue pre-prepared credentials



First Aid Staff

Advance Life Support unit (ALS) will be on site per the MLS competition requirements. These units are onsite to assist any life-threatening issues for players and technical staff.

- Two (2) Advance Life Support units – total of four (4) staff – are required to be at the facility while the players are on the pitch.
- One unit will be placed on the player ramp with medical supplies. The other unit will be placed in the Breezeway.



Concourse Control Room Staff

Technical Director

- Show director
- Controls switcher and manages replays

Replay Operator

- Controls replays and creates playlist to export for digital use

Engineer

- Sets up/troubleshoots VAR system and Field Boards

Field Board Operator

- Plays content on Field Boards

Utility

- Various duties to assist and support production
- VAR system set up



Broadcast Staff

Booth: 4 Employees

- 1 camera operator
- 1 audio technician
- 2 on-air announcers
- Hand sanitizer and disinfectant wipes available in broadcast booth
- Pregame/post setup halftime/postgame cleanings scheduled
- On-air talent and personnel should work as they normally do but keep as much distance between themselves as possible
- Talent will receive disinfected headsets

Broadcast Truck: 15 Employees

- Truck personnel to be moved around to create more distancing between staff in the truck
- Plexiglass to be installed between key staff members
- Personnel to provide their own headsets
- Personnel to provide hand sanitizer and disinfectant wipes

Camera Positions: 11 Employees

- 7 camera operators
- 2 on-field audio technicians
- 2 utilities



Communications Staff

The Communications staff will oversee reporters and photographers, while also overseeing statistics for the match.

Director, Communications

- Coordinates postgame press conferences
- Monitoring game stats and reporting to the league in real time
- Overseeing PT Staff
- Assist with broadcast crew

Coordinator, Communications

- Responsible for the recap
- Facilitate match photos and distributing
- Coordinator of player quotes

Statisticians (2)

- Work Press Level Suite 3

Photo Marshals (2)

- Oversee field photographers to ensure that they are maintaining their social distance and following team protocols



Video Assistant Referee (VAR) Staff

Video Replay Official

- Makes decision on video reviews
- Located in VOR

VAR Assistant Staff (2)

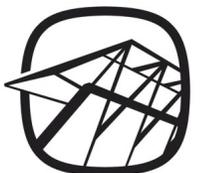
- Assist video replay officials
- Located in VOR

Certification Specialist (1)

- Certifies VAR setup
- Can sit in suites during game

RRA Staff (2)

- Sit next to video monitors at field level



Phase 5: Limited Capacity Match



Phase 6: Full Capacity Match



San Jose Earthquakes

June 8, 2020



Update: Major League Soccer

Major League Soccer has established a proposed return to play plan along the following schedule:

Individual and Small Group Training:	Early May
Full Team Training:	Early June
MLS Tournament in Orlando, FL:	Early July – Mid August
Regular Season Play (in-market):	TBD



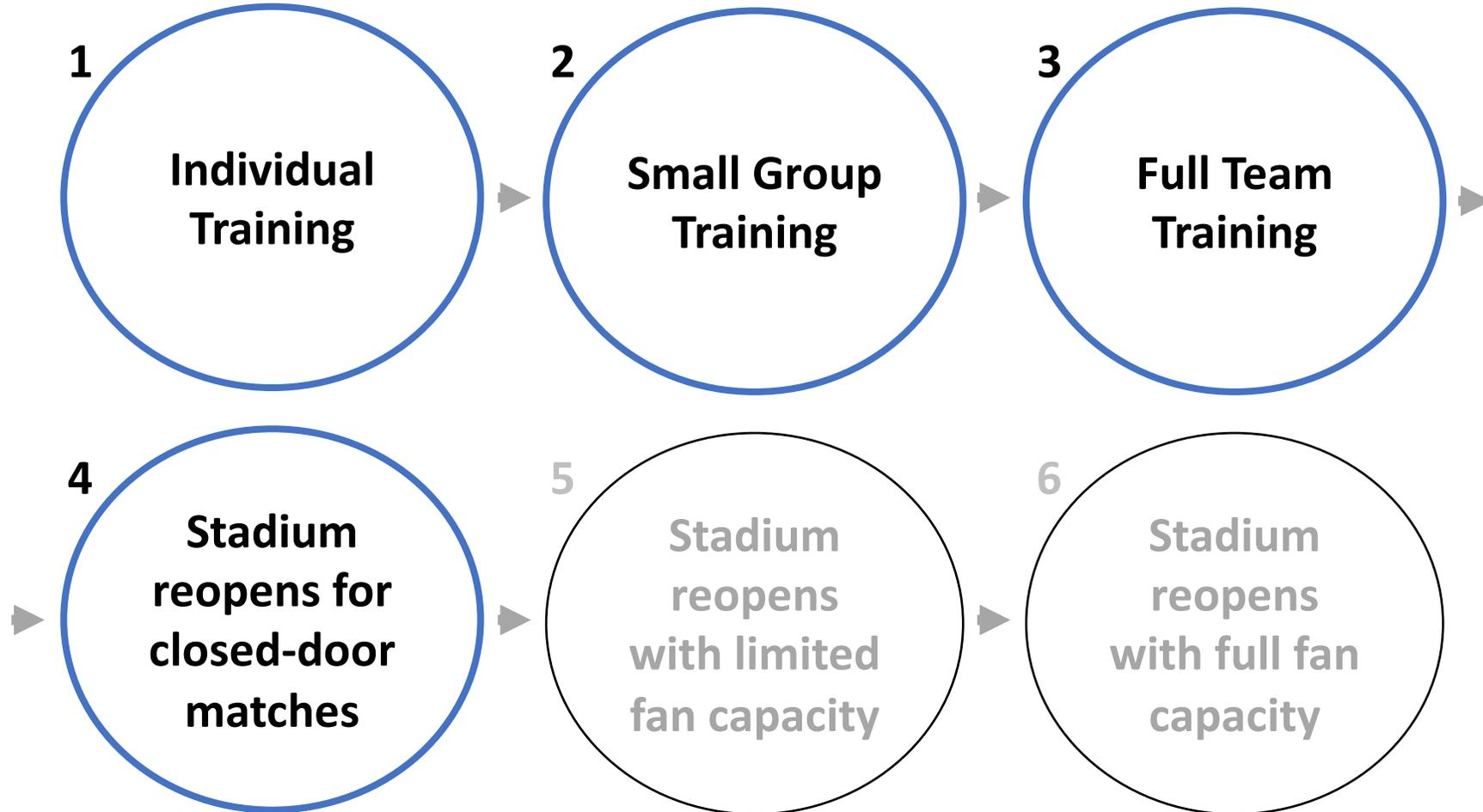
Our Guiding Principles

The San Jose Earthquakes and Earthquakes Stadium are proud to be important community assets for the people of Santa Clara County. As we work to develop our return to training protocols and reopening plan for the stadium, we are focused on three-core guiding principles:

1. Prioritize the **health and safety** of players, coaches and staff
2. Commit to **work collaboratively** with county health officials and all other venue stakeholders
3. Enact **best practices** from venues around the country and globe



A Phased Approach to Reopening



In Partnership With Medical Experts

Dr. Richard Gayle – Chief Medical Officer

(650) 380-8935 – rgayleorth@mac.com

Dr. Daniel Ouyang – Primary Care Physician

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Derek Lawrence – Director of Health and Performance

540-588-3282 – dlawrance@sjearthquakes.com

Quest Diagnostics – Laboratory Testing Partner

<https://www.questdiagnostics.com/home/>



Thank You



**QUESTIONNAIRE RELATING TO THE ECONOMIC RECOVERY
PHASES OF COVID-19 AND PLANS, GUIDELINES, AND NEEDS
RELATIVE TO THE SAFE OPENING OF BUSINESSES AND OTHER
INSTITUTIONS**

Company/Organization Name: San Jose Earthquakes
Industry/Sector: Sports and Entertainment
Date: 6/01/2020

1. Are you open or partially open? **NO**
 - a. Are you an essential business? **NO**
 - b. Are you open under an exception such as: **NO**
 - i. Outdoor Business?
 - ii. Pickup/Delivery?
 - iii. Curbside Retail?
 - iv. Food Distribution?
 - c. Have employees and customers cooperated with the health safety protocols? **YES**
 - d. To your knowledge, have employees or customers become infected with COVID-19? **NO**

2. How many of your activities can be moved outdoors? **All activities can be moved outdoors except for locker rooms.**

3. For indoor activities:
 - a. How can social distancing be maintained at points of ingress and egress, where people normally cluster?

We can maintain distancing in two ways. 1) Not using locker rooms for practice. 2) Spacing players out in locker room.
 - b. How can employees and visitors be protected from transmission of the virus (e.g., no-touch temperature checks, hand sanitizer, masks, and face shields)?

We will utilize temperature checks, provide ample sanitizer Staff will wear masks and we will have staggered entry times.

- c. How will Personal Protective Equipment (such as face covering and gloves) and hand sanitizer be provided before entry?

Staff and players will be told to provide face coverings and sanitizer. If they do not have it, we will supply them at the gates before entry.

- d. Can the times of activities be staggered to reduce the amount of people gathered at any one time?

YES

- e. Can customers make appointments to gain entry while inside capacity is restricted?

NO

- f. How can social distancing be maintained inside your premises?

We have developed specific protocols that will keep employees socially distanced. They will be submitted to the County for review.

- 4. What is your plan to acquire and distribute Personal Protective Equipment (like masks and gloves) and testing to your employees?

We have already purchased the necessary PPE for all employees. We have a partnership with Quest Diagnostics for testing.

- 5. How can you adapt to accommodate different size gatherings that may be allowed by the Public Health officer? (Smaller gatherings are likely to be allowed before very large ones.)

We can host matches without fans. We can host matches/games with smaller numbers of fans if necessary. We have plans that we can submit for both options.

6. To meet the need for possible contact tracing, how would you maintain lists of employees and visitors with their contact information for contact tracing? (It is understood that lists of attendees would only be provided in the event of an infection that needed to be traced, and then only to public health personnel trained in medical confidentiality.)

We are currently logging our players movements and can provide tracing.

7. In order to assist safe and productive re-opening, what are your needs relative to:

a. Regulation? None

b. Licensure? NA

c. Childcare? NA

d. Housing? NA

e. Digital Inclusion? NA

f. Commute-Free Working? NA

8. If you have been opened or partially opened, what challenges have you experienced?

None

9. If you have been opened or partially opened, how has the community's adherence and response to the COVID health safety protocols been?

None