



Safety Measure Recommendations



SUMMARY

COVID-19 Preventative Standards for Healthy Nail Salons

We must approach the health and safety of the general public and technicians holistically. This means business owners can not afford to take any short-cuts in any of the categories below.

- Health Screenings
- Appointments
- Social Distancing
- Personal Protective Equipments
- Services
- Disinfectant
- Pedicure Spa Chairs
- Reception Area (Customer Check In)
- Administrative Controls
- **Become a certified Santa Clara County Healthy Nail Salon**



Health Screenings

- Verbal screening for symptoms (cough, sore throat, unwell)
- Any employee or customer who has a temperature above 99°F should be sent home immediately.

Appointments

- Establishments should see customers by appointment only. (Children without an appointment will not be allowed inside the salon)
- Touchless check-in and payments and wait in the car until notified to enter the establishment.



Social Distancing

- 6 ft distance between all persons in the salon as much as possible
- Physical barriers and protective gear when physical distancing is not possible
- Additional spacing between stations, screen protectors, and alternate work schedules

Personal Protective Equipments

- Masks - Employees and customers will be required to wear masks at all times. (Establishment will provide facial masks to employees and customers if needed).
- Face Shields - Employees will be required to wear face shields when working on customers.
- Gloves - Employees will be required to wear nitrile gloves when working on a customer. Gloves will be provided for customers to pick nail polish colors or color swatches.
- Hand Washing - Employees Must wash hands with soap, warm water, for a minimum of 20 seconds between every client service. Customers are required to wash their hands upon arrival.

Needs:

- Monetary or in-kind support for smaller operations. Smaller businesses will not have the resources to install plastic barriers or provide PPEs for all employees.

Disinfectant

- The establishment should be thoroughly cleaned and disinfected prior to reopening
- Stations and work areas disinfected between each customer



Reception Area

- Offer contactless check-in, check-out, payment options.
- Remove frequently touched/shared items: nail drying stations, waiting areas, pillows, magazines, newspapers, service menus, and any other unnecessary paper products and decor from customers service areas.

Reimagined Spa Experience

- Pedicure Spa Chairs New Procedures
- Services
- Administrative Controls



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Blossom Nail Spa recommends the following safety measures to protect the safety of customers and employees. The recommendations should be used in conjunction with the CA Board of Barbering and Cosmetology regulations as they address the unique scenario presented by the COVID-19 pandemic and may be adjusted as necessary.

Temperature checks

- Salons should consider the use of a touchless infrared thermometer to check the temperature of employees each day and of each client who enters the salon.
- Any employee or customer who has a temperature above 99°F should be sent home immediately and not allowed to return to the salon until they have no fever and no evidence of COVID-19 symptoms.

Appointments

- Establishments should see customers by appointment only and should consider using a telephone, text messaging, or online scheduling with prepayment options to establish appointments.
- List of services and gift certificates available online, if applicable.
- Salons should offer touch-free salon check-in and wait in the car until notified to enter the establishment
- Only customers with appointments are allowed into the salon.
- A sign should be posted at the entrance to the salon with a phone number that customers should call to schedule an appointment when they arrive outside the salon.

Ask each client entering the establishment the following questions:

- Have you had a cough?
- Have you had a fever?
- Have you been around anyone exhibiting these symptoms within the past 14 days?
- Are you living with anyone who is sick or quarantined?

Social Distancing

- Spacing between persons in the salon should be at least six feet at all times.
- Limit the number of people entering and exiting the salon at one time.
- Establishments should consider additional spacing between stations, screen protectors, and/or alternate work schedules to accomplish this.
- Breakrooms use will be staggered to limit the gathering of employees.

Personal Protective Equipment

- Masks – Employees and customers will be required to wear masks at all times. (Establishment will provide facial masks to employees and customers if needed)
- Face Shields – Employees will be required to wear face shields when working on customers.
- Gloves – Employees will be required to wear nitrile gloves when working on a customer. Gloves will be provided for customers to pick nail polish colors or color swatches.
- Hand Washing – Employees Must wash hands with soapy, warm water, for a minimum of 20 seconds between every client service. Customers are required to wash their hands upon arrival.

Disinfectant

- The establishment should be thoroughly cleaned and disinfected prior to reopening. Disinfect all surfaces, tools, and linens, even if they were cleaned before the salon was closed.
- Before and after each customer, use new disposal nail files, buffers, and pumice. Sterilize and clean tools, use safe, non-toxic products, use nitrile gloves and plastic liners for spa chairs with state of the art air-ventilation.
- All stations are thoroughly disinfected with EPA approved, hospital-grade disinfectant before and after each use.
- Disinfectant for immersion of tools must be mixed daily and replaced sooner if it becomes contaminated throughout the workday. Disinfectant only works on a clean surface so clean all surfaces and tools with hot soapy water, or cleaning wipes (if using wipes, be sure to cover the surface thoroughly) before disinfecting.
- Contact time on the label must be observed for the disinfectant to work. Contact time refers to how long the disinfectant is visibly wet on the surface allowing it to thoroughly destroy all of the pathogens. Typical contact time for immersion/sprays is 10 minutes, for disinfectant wipes is 2-4 minutes.
- Disinfectants used for immersion must be changed daily or sooner if it becomes contaminated
- Disinfection is for hard non-porous surfaces, glass metal, and plastic.
- Launder all linens and towels in soapy water and dry completely at the warmest temperature (till they are hot to the touch) allowed. Store clean linens in an

enclosed cabinet or closed container. Store all used/dirty linens in an enclosed container.

Reception area

- Offer contactless payment options
- Remove frequently touched/shared items: nail drying stations, waiting areas, pillows, magazines, newspapers, service menus, and any other unnecessary paper products and decor from customers service areas
- Remove public water or coffee stations, candy dishes, and retail product samples.
- Wipe down all seats and tables.
- Disinfection of high touch areas including, but not limited to:
 - Nail polish
 - Color swatches
 - Door handles
 - Restrooms
 - Reception desk
 - Point of sale equipment
- Employees should frequently wash their hands after using the phones, computer, cash register and/or credit card machine. Wipe these surfaces between each use.
- Clean and wipe all door handles and other surfaces that are regularly touched by clients and staff with disinfectant wipes.
- Hand sanitizer available for employees and clients.

Restrooms

- Clean and disinfect ALL restroom surfaces including floors, sinks and toilet bowls. Store paper products in a closed cabinet. Place trash cans near to the door or within reach of the door. Remove anything that does not have to be in the restrooms. The restroom must be supplied with liquid soap and paper towels.
- No cloth towels or hand dryers as they circulate a possible airborne contagion.

Salon Areas

- Clean and disinfect all work area surfaces. Clean and disinfect chairs, headrest, and armrests. Clean and disinfect all reusable tools and store them in an airtight closed container. Clean and disinfect all appliances.
- All disposable tools and products such as paper nail files, buffers, pumice, drill bits, lotions, and scrubs are individually packed in sealed bags/containers and dispose of after each use.
- Clean and disinfect all linen hampers. Clean and disinfect trash containers and replace trash liners daily or more often as needed. Trash Containers should have a lid that can be closed.

Pedicure Spa Chairs

- No use of jets on customers helps limit the spread.
- Use disposable plastic liners for each customer and disposed of after each use.
- Follow CA Board of Barbering & Cosmetology cleaning procedures for before and after each use, end of day and weekly bases.
- Record cleaning procedure in the pedicure-cleaning log. The log should indicate the date and time of each cleaning, the initials of the person who completed the procedure, and that the cleaning was done after a client. The log shall be made available to either a client or a board representative upon request.

Services

- Services will be less complex and time-consuming to minimize the spread
- Dip powder shall be poured from the original container to a new container for each customer, to avoid cross contamination and double dipping.
- No massages, hot stones, body hydrating mask, facial or waxing services will be offered at this time.

Administrative Controls

- Before and after each customer, use new disposal nail files, buffers, and pumice. Sterilize and clean tools, use safe, non-toxic products, use nitrile gloves and plastic liners for spa chairs with state of the art air-ventilation, which filters out recirculated air to remove airborne particles to provide clean air. All stations are thoroughly disinfected with EPA approved, hospital-grade disinfectant before and after each use.
- Employees who are sick will be expected to stay home.
- Salon owners/managers should provide training, educational materials, and reinforcement on proper sanitation, hand-washing, cough and sneeze etiquette, using PPE, and other protective behaviors.
- Post COVID-19 safety protocols at each entrance of salon.
- Be flexible with work schedules/salon hours to reduce the numbers of people (employees and customers) in salons at all times in order to maintain social distancing.
- Employees get COVID-19 testing prior to reopening and on a monthly basis.

OF COVID-19 AND PLANS, GUIDELINES, AND NEEDS RELATIVE TO THE SAFE OPENING OF BUSINESSES AND OTHER INSTITUTIONS

Company/Organization Name: Blossom Nail Spa

Industry/Sector: Nail Salon

Date:6/3/20

1. Are you open or partially open? **NO**
 - a. Are you an essential business? **NO**
 - b. Are you open under an exception such as: i. Outdoor Business? ii. Pickup/Delivery? iii. Curbside Retail? iv. Food Distribution? **NO**
 - c. Have employees and customers cooperated with the health safety protocols? **Yes, Blossom Nail Spa has been very transparent to our customers and employees on our safety measures. Feedback from customers and employees are they feel very confident in our establishment and can not wait for us to reopen. Customers are very happy to cooperate with our safety measures.**
 - d. To your knowledge, have employees or customers become infected with COVID-19? **NO**
2. How many of your activities can be moved outdoors? **NONE**
3. For indoor activities: a. How can social distancing be maintained at points of ingress and egress, where people normally cluster?
 - o Establishments should see customers by appointment only and should consider using a telephone, text messaging, or online scheduling to establish appointments.
 - o Customers check-in with touch-free salon check-in and wait in the car until notified to enter the establishment
 - o Only customers with appointments are allowed into the salon.
 - o A sign should be posted at the entrance to the salon with a phone number that customers should call to schedule an appointment when they arrive outside the salon.
 - o No appointment=No entry

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- b. How can employees and visitors be protected from transmission of the virus (e.g., no-touch temperature checks, hand sanitizer, masks, and face shields)? **Temperature checks, appointments only, social distancing, PPE, disinfectant and hand sanitizers. See Attached Safety Measures for details.**
- c. How will Personal Protective Equipment (such as face covering and gloves) and hand sanitizer be provided before entry? **Upon customer entry, the customer will have to notify the salon and given permission to enter the salon. Before entering we will have an employee check temperature (temperature above 99°F should be sent home immediately and not allowed to return to the salon until they have no fever and no evidence of COVID-19 symptoms) Sanitizer and PPE will be provided before entering salon.**

d. Can the times of activities be staggered to reduce the amount of people gathered at any one time? **Yes, by being appointment only we can control and limit the number of people in and out of the salon. Employees schedules will also be staggered.**

e. Can customers make appointments to gain entry while inside capacity is restricted? **Customers will be able to make appointments base on the availability.**

f. How can social distancing be maintained inside your premises? **Spacing between persons in the salon should be at least six feet at all times. Establishments should consider additional spacing between stations, screen protectors, and/or alternate work schedules to accomplish this. Breakrooms use will be staggered to limit the gathering of employees.**

4. What is your plan to acquire and distribute Personal Protective Equipment (like masks and gloves) and testing to your employees? **We plan to have our employees get tested before reopening and then on a monthly basis. We will be providing PPE for our employees and customers. (We have been using PPE equipment since we've been open, these are all normal safety practices)**

5. How can you adapt to accommodate different size gatherings that may be allowed by the Public Health officer? (Smaller gatherings are likely to be allowed before very large ones.)

Depending on the salon proximity, our social distance protocol will still take place. And the number of employees and customers will be base on the proximity to allow 6 ft social distance.

6. To meet the need for possible contact tracing, how would you maintain lists of employees and visitors with their contact information for contact tracing? (It is understood that lists of attendees the event of an infection that needed to be traced, and then only to public health personnel trained in medical confidentiality.) **We keep an electronic log of every employee that services to each customer with date/time/service.**

7. In order to assist safe and productive re-opening, what are your needs relative to:

a. Regulation? **YES**

b. Licensure? **YES, we need grants to prepare for reopening, PPE equipment, disinfectant, disposable supplies**

c. Childcare? **YES**

d. Housing? **YES**

e. Digital Inclusion? **YES**

f. Commute-Free Working? **NO**

In addition to the above, nail salons need direct and clear guidelines, Health Care benefits/workers rights

8. If you have been opened or partially opened, what challenges have you experienced?

Nail salons are not opened but nail salon owners are in financial hardship and fear looting and racism.

9. If you have been opened or partially opened, how has the community's adherence and response to the COVID health safety protocols been?

We have been closed, but during our closure, we have been in communication with our customers and employees regarding safety measures. The feedback has been very positive.